

October 2026 | Quarterly

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From the Desk of Mike Lewis, Chief Growth Officer



Mike Lewis, Chief Growth Officer

As DHIN's new Chief Growth Officer, I am excited to help guide the organization into its next chapter of growth and innovation.

One of my first priorities since joining DHIN has been meeting with stakeholders, healthcare providers, payers, community leaders and other partners throughout Delaware to listen, learn and better understand how our services are making a difference. Those conversations have reinforced an important belief: the future of DHIN will be shaped by the people who use and benefit from our services every day. We are here to help, and we want to work alongside our partners to address challenges, improve healthcare delivery, and create better outcomes for Delawareans.

An important part of that future includes our work through the Rural Health Transformation Program (RHTP), an initiative that has the potential to make meaningful impact in Kent and Sussex counties. Read below about how DHIN is playing an active role in supporting that transformation.

We also look forward to strengthening the partnerships that have helped make DHIN successful while exploring new opportunities to collaborate with organizations that share our vision of a healthier Delaware.

In the months ahead, you'll find me at events throughout the state and region. If you see me, please introduce yourself. I'd welcome the opportunity to hear what's working well, where we can improve and discuss how DHIN can better serve your organization. I'm also excited to explore new educational opportunities that help our partners get even more value from DHIN's services. I look forward to meeting more members of Delaware's healthcare community and helping advance DHIN's mission in the years ahead.

Delaware's Rural Health Transformation Program

Delaware's Rural Health Transformation Program (RHTP) was enacted to help expand healthcare access, lower costs and grow our state's medical workforce. In the first year, Delaware was awarded $157 million by the federal government.

DHIN was awarded four projects as either the primary organization to lead the initiative or as a secondary organization helping to run the initiative. All four projects are in support of Initiative Six of the RHTP:

- **Statewide Health Information Technology Infrastructure for Real-Time Insurance Verification and Prior Authorizations:** Streamlining administrative processes so providers can more quickly verify coverage and obtain prior authorizations, reducing delays in patient care.
- **Healthcare Workforce Data Center: C**reating a centralized source of healthcare workforce data to help policymakers and healthcare organizations identify shortages and plan for future workforce needs.
- **Rural Provider and Federally Qualified Health Centers (FQHC) Value-Based Care Readiness:** Supporting rural healthcare providers and FQHCs as they adopt value-based care models that focus on quality outcomes and preventative care.
- **Rural Delaware Diabetes Wellness Pilot Program:** Expanding access to diabetes prevention, education and management resources for residents in rural communities.

As these projects move forward, DHIN will work closely with healthcare providers, community organizations and state partners to improve access to care, enhance care coordination and support healthier outcomes for Delawareans.

Stay Safe Online - October is Cybersecurity Awareness Month

October is Cybersecurity Awareness Month. This year's theme is *Securing the Next 250,* which reminds us of a vital truth: cybersecurity is not just a technical challenge, it is a shared responsibility that touches every corner of our organizations.



Phil Rohrbach, Director of Information Security

We encourage everyone to take steps to protect their personal information and the sensitive data entrusted to their organizations. As digital tools and artificial intelligence (AI) become increasingly integrated into healthcare, cyber threats continue to grow in both volume and complexity.

At DHIN, Phil Rohrbach (right) heads our Information Security Team. He emphasizes that every employee makes a difference in building an organization's collective resilience, and while automated network defenses catch a lot, daily attention is the primary operational defense.

"Whether we are managing administrative workflows, processing vendor invoices or overseeing critical system infrastructure, everyday cyber hygiene directly protects our public trust, the data entrusted to us and the DHIN services that Delawareans rely on daily.

"Securing our digital infrastructure requires consistent execution across the organization, and DHIN works as a unit to protect the systems and services that are relied on by our Delaware neighbors."

Below are four easy steps from the Cybersecurity and Infrastructure Security Agency (CISA), you can take to remain secure while online:

- Avoid and report phishing scams
- Use strong passwords
- Use multifactor authentication and a password manager
- Ensure you are using the most up-to-date software

Throughout October, be sure to check out DHIN's Facebook and LinkedIn pages for more cybersecurity tips.

DMOST is now POLST

Recently, Delaware Governor Matt Meyer signed Senate Bill 274 into law. This act renames the "Delaware Medical Orders for Scope of Treatment (DMOST)" form to the "Delaware Portable Orders for Life-Sustaining Treatment (POLST). The rename aligns with the national effort to create a uniform name.

DMOST, now POLST, is a medical order that gives patients, or their designated authorized representative, more control over specific life-sustaining emergency treatment preferences such as CPR and other medical interventions. The POLST form applies to any health care setting – at home, by first responders, in the hospital or in a skilled nursing facility.

Moving to the POLST name represents an important step in patient communication and treatment.

Delaware Healthcare Events

In the coming months, there are many healthcare-focused events in Delaware filled with opportunities to engage with the healthcare community at large. From industry conferences to networking events, these are great opportunities to make new connections. Listed below are upcoming events DHIN will attend.

The 30th Annual Delaware Healthcare Forum.

Date & Time: Thursday, Oct. 29, 7:30 a.m. -3:00 p.m.
Location: Bally's Dover Casino Resort

Delaware Health Care Facilities Association Annual Education Conference and Trade Show.

Date & Time: Thursday, Nov. 5, 8:00 a.m. -5:00 p.m.
Location: Bally's Dover Casino Resort

DelawareBio's 2026 Inspiring Women in STEM Conference.

Date & Time: Thursday, Oct. 29, 8:30 a.m. -4:30 p.m.

Location: University of Delaware, John M. Clayton Hall

DelawareBio Breakfast.

Date & Time: Thursday, Nov. 12, 7:30 a.m. -9:30 a.m.

Location: Delaware Museum of Nature and Science

Join Us November 4 for a Town Hall

Our Town Halls are a great way to learn about how DHIN is supporting you. They are open to the public and give an opportunity to ask questions and provide feedback directly to our staff and leadership. Please join us on **November 4 from 11:00 a.m. - 12:00 p.m.** for our next Town Hall.

Join DHIN's Zoom Meeting:
https://dhin.zoom.us/j/97265666337?pwd=UGtHaGNuMUFiVTVMTXFHMGxldUEvdz09
Meeting ID: 972 6566 6337
Passcode: 592684

One tap mobile:
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+13126266799,,97265666337# US (Chicago)

Need help? Reach out to your respective BRM with any question or concern, or contact the DHIN Service Desk via email (servicedesk@dhin.org) or by calling **(302) 480-1770**.

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