



April | 2026

This month's headlines:

- Pg. 1 Community Health Record Enhancements Recap
- Pg. 2 TECCA 101 - How to Join Through DHIN
- Pg. 3 Grow and Learn - Future Events
- Pg. 4 Clinical Trial Recruitment - Contact DHIN
- Pg. 5 Join our Upcoming Town Hall
- Pg. 6 Welcome Our New Team Member
- Pg. 7 April is National Stress Awareness Month
- Pg. 8 Be in the Know: Headlines for You

Community Health Record Enhancements Recap



Recent enhancements to the Community Health Record (CHR) focus on improving the overall user experience, strengthening security and expanding patient information to better support clinical decision-making. These enhancements were implemented based off feedback from CHR users through surveys and interviews, with positive responses reinforcing our decisions.

To improve the user experience and to increase security of the service, we implemented a new CHR enhancement for admins for account statuses (active, deactivated or locked) and last user logins; changes that allow for CHR admins to view details on who has access to their organizations' CHR account. Other security updates were also implemented in the CHR, along with general improvements to improve the overall performance and create a smoother, more reliable user experience.

We also added a new feature for deceased patients in the CHR. We added a notification about a deceased patients once alerted, along with adding a new patient badge (see image below) and populating encounter-specific insurance details.



If you have any questions or concerns about the CHR, the DHIN Service Desk is available Monday through Friday, 8 a.m. - 10 p.m. EST via phone at (302) 480-1770 and [email](#).

TEFCA 101 - How to Join Through DHIN

The Trusted Exchange Framework and Common Agreement (TEFCA) operates in the United States as a nationwide framework for health information sharing. The benefits of TEFCA include ensuring you're up to date with the national health data exchange standards required by the Centers for Medicare and Medicaid Services (CMS) while helping your practice stay ahead of the curve as the national healthcare scene moves into the future.

Join us for an informative webinar about how your practice can join TEFCA through DHIN. Webinars are held twice-a-week through the end of June. Click [here](#) to find a date and time that work best for you.

Grow and Learn - Future Events

If you plan on attending any of the events listed below, seek out and talk with our Business Relationship Managers (BRMs) about DHIN. These events are great chances to connect with colleagues in your industry while also presenting opportunities to showcase your own expertise. We will be attending the following events in the near future:

- [Mid-Atlantic Society for Healthcare Development and Market Development \(MASHMD\)](#) Annual Conference - April 20-22, Baltimore, MD
- [Spotlight Delaware Healthcare Summit 2026](#) - April 29, University of Delaware's STAR Campus
- [DelawareBio Delaware's DNA 2026 Life Sciences Conference](#) - April 30, Wilmington, DE

If you are unable to attend an event, don't have an opportunity to speak with a BRM, or would like to learn more about DHIN, [please contact us](#).



DHIN staff members (L-R) Jamie Rocke, Scott Perkins, Alex Vaillanvourt, Jessica Iben and Phil Rohrbach at HIMSS 2026.

Clinical Trial Recruitment - Contact DHIN

To bring more clinical trials to Delaware, DHIN is searching for healthcare providers to conduct clinical trials within their own practices. DHIN has the resources to help with:

- Protocol selection and patient recruitment
- Training and staffing
- Study operations and administrative tasks

Physician benefits include new care options for your patients, new skills for your staff and a new revenue stream for your practice.

DHIN currently has protocols involving the following specialties (among others):

- Dermatology
- Neurology
- Endocrinology
- Gastroenterology



Please contact clinicaltrials@dhin.org to schedule a brief introductory call.

Join our Upcoming Town Hall

Our monthly town halls are a great way to learn more about how DHIN supports you. There was no town hall in the month of March. Join us at our next town hall on **Wednesday, April 8, 11:00 a.m. - 12:00 p.m.** The Zoom information is below:

Join DHIN's Zoom Meeting:

<https://dhin.zoom.us/j/97265666337?pwd=UGtHaGNuMUFIbVVMbVMTXFMGMGxldUEvdz09>

Meeting ID: 972 6566 6337

Passcode: 592684

One tap mobile:

[+13017158592](tel:+13017158592).,97265666337# US (Germantown)

[+13126266799](tel:+13126266799).,97265666337# US (Chicago)

WELCOME TO THE TEAM - JACOB OGLESBEE

Information Security Analyst

Jacob has been in the cybersecurity field for the past five years, mostly in the healthcare industry. His most recent job was working for the City of Columbus, Ohio as a cyber security specialist.

Jacob is also a member of the Ohio Cyber Division of the Ohio Army National Guard and is responsible for securing, protecting and educating all of Ohio's public infrastructure.

Jacob earned his bachelor's degree in cybersecurity and a master's degree in cybersecurity with a concentration in IT leadership. He lives in Ohio with his wife and four children.



April is National Stress Awareness Month

April is national stress awareness month, a time to bring awareness to something 77% of American adults experience regularly (according to the American Institute of Stress). While stress is a common occurrence, if left unchecked it can lead to a whole host of complications to one's physical, mental and emotional health.



To help combat stress in your life, here are a few tips you can do:

- Make time to relax throughout your day
- Focus on proper nutrition, hydration, sleep and exercise
- Switch your mindset from focusing on dwelling situation to problem solving
- Cultivate gratitude
- Practice deep breathing exercises to decrease your heart rate and regulate your body's stress responses

For more information about stress and for resources on how to handle stress, visit the [American Institute of Stress](#).

Be in the Know: Headlines for You

In this new section to *Break Glass*, we want to highlight headlines and stories we felt were important and may affect you and our industry. Below you'll find both state and national headlines from this past month:

- [White House Delays Permanent CDC Director Pick](#) - Axios, 03/25/2026
- [Epic, Health Systems File Agreement to Bar GuardDog from Health Data Networks](#) - Becker's Hospital Review, 03/16/2026
- [Delaware Leaders Unveil Senate Bill 1 \(SB1\)](#) - DelawareLive, 03/05/2026
- [Lawmakers Debate Medical School, Hear \\$200M Budget Increase Ask from DHSS](#) - Spotlight Delaware, 03/03/2026

Also - hear from a DHIN employee about how we [help solve the healthcare puzzle daily](#).

Need help? Reach out to your respective BRM with any question or concern, or contact the DHIN Service Desk via email (servicedesk@dhin.org) or by calling **(302) 480-1770**.

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