



March | 2025

As the calendar turns to March, Delaware Health Information Network (DHIN) would like to update you on our work expanding our services, maintaining our steadfast commitment to security and lending the voice of Delaware's health information exchange to recommended policy here in the First State.

Interested in learning more about what DHIN has in development? Drop us a note at newsletter@dhin.org.

DHIN Additions

Delaware Hospice Onboarding

Improving communication and care coordination efforts between healthcare partners relies on good data, and our efforts in these areas have been bolstered by Delaware Hospice, Inc. joining DHIN as a data sender, agreeing to send its ADT (Admissions, Discharge and Transition messages) encounter data to DHIN to be featured in patients' medical records within the Community Health Record (CHR).

Delaware Hospice is the first hospice organization to join DHIN as a data sender. As a user of DHIN's CHR and DMOST (Delaware Medical Orders for Scope of Treatment) registry since its early days, Delaware Hospice understands the importance of sharing data across the patient's whole care team for better communications. By contributing its hospice ADT encounter data to DHIN, it will allow for a patient's broader care team to be more efficient with care coordination and communications.



The addition of Delaware Hospice will include two data flow types: One to DHIN, which will populate features in a patient's records in the CHR and one from DHIN, which will allow Delaware Hospice to receive data alerts/notifications for patients on their roster. DHIN will also deliver Delaware Hospice's ADT encounter notifications to DHIN's ENS (Event Notification System) and Clinical Gateway subscribers.

Delaware Hospice, Inc. is a nonprofit, community-based healthcare organization founded in 1982. The organization serves over 140,000 patients throughout Delaware and southern Pennsylvania. Learn more about Delaware Hospice, Inc. [here](#).

HITRUST Certification

Earlier this month, DHIN completed a Risk-based, 2-year (r2) assessment to maintain HITRUST certification of our IT infrastructure and service offerings. This voluntary certification demonstrates DHIN's commitment to the highest level of information protection assurance for our customers and stakeholders. DHIN has held HITRUST certification for many of our offerings since 2017 and recently received certification for the new Community Health Record, as well.

HITRUST certification is considered the gold standard in providing assurances of risk management and compliance due to its rigorous, comprehensive and effective approach and demonstrates the commitment of the organization to strong cybersecurity and meeting key regulations to protect sensitive data. It also means DHIN meets demanding regulatory compliance and industry-defined information security management requirements.

"DHIN recognizes that maintaining the privacy and security of the data entrusted to us is essential to our customer organizations and their patients. HITRUST certification provides assurance through its framework (HITRUST CSF), offering a comprehensive approach to compliance and risk management," said DHIN's Director of Information Security, **Phil Rohrbach**. "I want to thank my team for their hard work in maintaining HITRUST certification, and for their collaborative efforts in continually improving DHIN's robust Information Security program."

Go Red for Women

DHIN staff members recently wore red during a special luncheon as a part of the American Heart Association's "Go Red for Women" campaign, a passionate, emotional, and social initiative designed to empower women to take charge of their own heart health. The campaign's goal is to bring awareness of heart disease and stroke as one of the leading killers of women.

February is American Heart Month. You can find more information about that and the "Go Red for Women" initiative [here](#).



Information Security Tabletop

On February 18, DHIN partnered with the Cybersecurity and Infrastructure Security Agency (CISA) to conduct an Information Security tabletop exercise to examine the resilience of DHIN in response to cyber incidents, such as ransomware. Security tabletop exercises test an organization's incident response plans by identifying weaknesses in decision-making, coordination and recovery during a simulated incident.

This exercise, which included DHIN leadership and staff from various departments, was designed to deliver an actionable list of improvements to make to our incident handling processes, including response, management and recovery from a cyber event. DHIN conducts tabletop exercises, along with other preparations and simulations, on an ongoing basis.

DHIN Participates on Governor's Transition Team

Recently, DHIN's Director of External Affairs **Stacey Haddock Hassel** was a part of Governor Meyer's transition policy team, collaborating with community leaders and policy experts on the Care & Community Actions subcommittee to put forth recommendations for the governor during his term.

Among the suggestions was the integration and consolidation of healthcare and social services data to make resources easily available to enhance service delivery, reduce costs and improve care.

DHIN YOU KNOW:

Welcome to the DHIN Family, Ben Sharp, who was recently hired as a Technical Business Analyst with the Applications & Infrastructure team. He joins DHIN after working at ChristianaCare for a dozen years, most recently as a system engineer where he focused on supporting operations and leading backend projects. Prior to working at ChristianaCare, Ben worked for Trinity Health at Holy Cross Hospital in Maryland and Beebe Healthcare. Across all of his career stops, Ben always seemed to interact with DHIN in some capacity.

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I've seen a lot of the life cycle of DHIN from the beginning to now, and the growth and potential impact of the organization was always there. Now, there's so much it does to contribute to the healthcare of so many people. I'm optimistic of DHIN's future and of the path forward. I think DHIN can be the central hub for organizations to better patient care in Delaware.

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As a part of the Applications and Infrastructure Team, Ben will help expand the interoperability of partner organizations of DHIN. Outside of work, he is an amateur astrophotographer and an active member of his local community, playing in the Milford Community Band. Ben currently lives in Milford with his wife and daughter. He earned his bachelor's degree in medical technology from the University of Delaware and his MBA from Wilmington University.

For Assistance...

Hospitals and hospital-based practices should reach out to your assigned

Business Relationship Manager below, while private practices and other data-sending organizations should contact DHIN's Service Desk.

Juan Arjona

Hospital(s): Christiana Care and Beebe Healthcare (includes the hospital-owned ambulatory services)

State Agencies and Payors
juan.arjona@dhin.org / (302) 612-0049

Garrett Murawski

Hospital(s): Bayhealth, Tidal Health and Atlantic General (includes the hospital-owned ambulatory organizations)

garrett.murawski@dhin.org / (302) 943-5392

Dana Roomet

Hospital(s): Nemours and Saint Francis (includes the hospital-owned ambulatory services)

dana.roomet@dhin.org / (302) 747-6250

DHIN Service Desk

Private Practices

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