



June | 2025

Out and About with DHIN

This month, the DHIN staff was busy traveling to conferences across the nation, showcasing our services and collaborating with potential future partners. DHIN also brought back DHINCast, the organization's podcast, and we welcome a new member to the staff. But first, an update on the enhancements made to DHIN's Community Health Record (CHR) this month.

CHR Enhancements

This month, DHIN's Community Health Record (CHR) was updated to improve the user experience. The first update enables printing of CCDs from the CHR site. Users can now download and print CCDs in PDF format. The second update enhances the premium Medication History function of the CHR, providing an improved customer experience. Premium Medication History users can now click the "Update Now" button (see image below) to access the list of medications. Once refreshed, users will see 12 months of medication filled by the patient anywhere in the United States.

A screenshot of a web application interface. At the top, there's a header "Medication Dispensed" on the left and a "Search" input field on the right. Below the header is a light orange banner with the text "Updates may be available for Medication History Data." On the right side of this banner, the text "Update Now" is circled in red. Below the banner is a table with several columns: "Source", "Dispensed", "Medication", "Qty", "Supply", "Supply Unit", and "Status". Each column has a small downward arrow next to it.

If you would like more information about these features or for information on DHIN's Medication History service, please contact your DHIN business relationship manager.

Also, a reminder that earlier this year, the password reset function was enhanced to allow for users to reset their password without having to contact DHIN's Help Desk. Visit dhin.org/chr for a tutorial on how the password reset function works. In addition, CHR user admins can manage their user list, granting or removing CHR access of their staff.

CHR Users - We Want To Hear From You!

There is a new, quick and easy way to share your feedback regarding your CHR experience. The new and improved CHR now features a 5-Star pop-up to help users share their feelings about their CHR experiences. It only takes a few seconds and it provides real-time insight into your experiences.

Thank you for helping us improve — we look forward to hearing from you!

Share Your Story

Here at DHIN, we are always looking for ways to highlight our community and users. If you have any suggestions for content of this newsletter, please contact us at newsletter@dhin.org.

DHIN's Impact on Display

From Illinois to Texas and back in Delaware, DHIN's staff has been on a nationwide tour this past month at various conferences, speaking about our incredible work and what is coming next for the organization.

DHIN's COO **Randy Farmer** and Director of Data Analytics **Matt Enright** started the conference tour with a stop in Chicago at Becker's Healthcare Conference. This year's conference focused on the biggest issues facing healthcare leaders and executives, from topics like value-based care and protection against ever more sophisticated cyberattacks to clinician burnout and AI integration. Randy joined a panel of experts to [explore how data-driven strategies and stronger partnerships](#) are shaping the next phase of value-based care. Later in the conference, Matt joined a panel to share [how DHIN is turning data into actionable insights](#) for better health outcomes.

Next up was the 5th Annual National

Association of Health Data Organizations (NAHDO) Conference held in Austin, Texas. There, **Matt Enright** was one of over 100 attendees at the conference, where networking was the heavy focus. Topics of discussion included innovations and best practices of AI, using data for informing policies (especially at a federal level), maintaining privacy while sharing data and many more.

Back in Delaware at the beginning of May, a

group of DHIN staffers (picture right, R-L:

Krishna Vasireddy, Dr. Gurpreet Kaur, Jamie

Rocke, Emily Hubbard and Randy Farmer) attended the DelawareBio Delaware's DNA Life Sciences Conference. There, Randy Farmer spoke on how DHIN is driving innovation in medical research, finding new ways to harness health data to improve the lives of Delawareans.



And finally, **Mike MacDonald** and **Matt Popelka** attended the annual Mid-Atlantic Society for Healthcare Strategy and Market Development (MASHSMD) conference in the middle of May. The two took in sessions on healthcare public relations, marketing, communications, and strategic planning.

DHIN is hosting a webinar three times a week to demonstrate how to use the new User Administrator Tool for the DHIN Community Health Record. Click the registration button below to find a date/time that works best for you.

Register for DHIN's Webinar

DHIN FACTS

DHIN YOU KNOW...

*DHIN processes over
149 million messages a year -
that's over 17,000 messages
an hour!*

Listen Up:
The First Episode of
DHIN's Podcast is Now Available

DHINCast returns, and the first episode of the revamped podcast is now available on [Spotify](#), [Apple Podcasts](#), [Amazon Music](#) and the [DHINCast page](#).

In this episode titled ***How Claims Data Tells a Bigger Story***, host Mike MacDonald explores the question, "What can claims data really tell us about public health?" Mike talks with Dr. Gurpreet Kaur and Emily Hubbard from DHIN's analytics team about how DHIN's Health Care Claims Database (HCCD) helped reveal trends in traumatic brain injuries (TBIs) and environmental exposure risks. Listen and learn about how this kind of data helps healthcare providers and policymakers make smarter, more targeted decisions.

DHINCast dives into Delaware's health IT environment, featuring thought leaders talking trends and sharing insights for healthcare providers and consumers.



DHIN YOU KNOW:

Welcome to the DHIN organization, Bobby Ogden! Bobby was recently hired as a Senior Software Architect within the Architecture and Integration team. He joins DHIN after working at multiple stops in the Health Information Exchange industry, including most recently with the Indiana Health Information Exchange as a Systems Integration Contractor. Prior to the Indiana HIE, Bobby worked at The Health Collaborative in Ohio as an Integration Analyst. Other career roles include a Systems Administrator for a K-12 school corporation.

As a part of the Architecture and Integration Team, Bobby will work on the Mirth integration platform of DHIN to ensure users are able to work using the most up-to-date services available. Outside of work, Bobby is a bit of a fixer-upper.

He loves working on various projects around his house and he enjoys reading. Bobby currently lives in Franklin, Indiana with his family.



For Assistance...

Hospitals and hospital-based practices should reach out to your assigned Business Relationship Manager below, while private practices and other data-sending organizations should contact DHIN's Service Desk.

Juan Arjona

Hospital(s): ChristianaCare and Beebe Healthcare (includes the hospital-owned ambulatory services) State Agencies and Payors juan.arjona@dhin.org / (302) 612-0049

Garrett Murawski

Hospital(s): Bayhealth, Tidal Health and Atlantic General (includes the hospital-owned ambulatory organizations)
garrett.murawski@dhin.org / (302) 943-5392

Dana Roomet

Hospital(s): Nemours and Saint Francis (includes the hospital-owned ambulatory services)
dana.roomet@dhin.org / (302) 747-6250

DHIN Service Desk

Private Practices
servicedesk@dhin.org / (302) 480-1770

Follow us on social media!



If you have any questions or suggestions about the content of this newsletter, please contact us at newsletter@dhin.org.

If you received this email from a colleague, click the button below to subscribe to DHIN's monthly newsletter, **Break Glass**.

Subscribe to Break Glass