



July | 2025

This month, DHIN was busy updating a few of our catalogs, including select reports in the Health Care Claims Database (HCCD). We were also called upon to help in a cybersecurity exercise by one of our partners and we welcomed a new member of our team, Scott Harrison! But first, DHIN signed a master service agreement to help bring more clinical trials to the state...

DHIN's Expertise

DHIN and Clinical Trials

Delaware Health Information Network (DHIN) took a step forward in the clinical trials world and executed a master service agreement with [Hightower Clinical](#), a leading Clinical Research Organization, to bring more clinical trials to Delaware. This will generate new treatment options for Delawareans as well as contribute to the drug and diagnostic development process for everyone.

Currently, Delawareans have limited options to participate in clinical trials, which generally take place at Delaware's large medical centers. The agreement between DHIN and Hightower Clinical will provide a pathway for more types of clinical trials to take place in more locations within Delaware.

Click the button below to read more about the benefits of clinical trials and the importance of having more trial options and opportunities in Delaware.



DHIN and Hightower Clinical Sign Master Service Agreement

DHIN Cybersecurity Knowledge

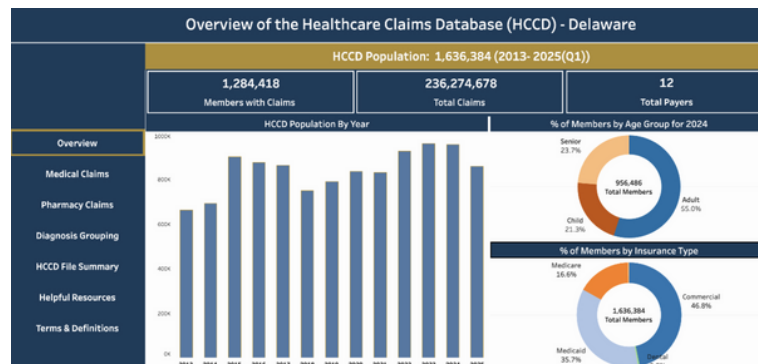
On Friday, June 13, ChristianaCare held a cybersecurity tabletop event to test its Emergency Management team's ability to respond to various threats. DHIN's Director of Applications and Infrastructure **Melissa Sinclair** went to observe and participate in the event at the request of ChristianaCare, strengthening the working partnership between the organizations.

The security tabletop exercise tests an organization's incident response team and how it will react to certain situations. The exercises can help identify areas of improvement in decision-making, coordination and recovery during a simulated incident.

HCCD Updates

DHIN's [Health Care Claims Database](#) (HCCD) has been updated with new data for the following reports: Pharmacy Spending in Delaware, Opioid-Related ED Visits, Top Diagnosis in Delaware, Emergency Department Utilization and an Overview of the HCCD.

These reports were updated with data through 2024, with some of the reports including data as far back as 2013. The purpose of the HCCD is to facilitate data-driven, evidence-based improvements in access, quality, and cost of healthcare and to promote and improve public health through increased transparency of accurate claims data and information.



DHIN FACTS

DHIN YOU KNOW...

DHIN was the first statewide Health Information Exchange (HIE) in the United States

Tune in to DHIN



This second episode of DHINCast is now available, [check it out on DHIN's site!](#)

In this episode, host Mike MacDonald talks with **Melissa Sinclair**, DHIN's Director of Infrastructure and Application, and **Sam Darla**, Technical Architect. The trio discusses the Master Patient Index (MPI) and why it matters for healthcare in Delaware.

DHINCast dives into Delaware's health IT environment, featuring thought leaders talking trends and sharing insights for healthcare providers and customers.

DHIN FY24 Annual Report Available

DHIN's FY2024 Annual Report is now available [on our website](#).

This report is a comprehensive look at DHIN's accomplishments and achievements during the 2024 Fiscal Year. Inside, read about the Health Care Claims Database (HCCD), the upgrades to the Community Health Record (CHR), DHIN's progress on its 3-Year Strategic Plan and more.



DHIN Staff in the Community

DHIN's Digital Marketing Specialist, **Mike MacDonald** was recently promoted to Secretary of the Board for the Mid-Atlantic Society for Healthcare Strategy and Market Development (MASHSMD). In this position, Mike will organize meetings, record meeting minutes, keep records and continue his role managing the organization's social media accounts. Congrats Mike!

Get to Know DHIN

Scott Harrison is the latest hire by DHIN, joining the organization as an IT Systems Administrator. Scott has been working in the IT industry for nearly 15 years, but his career did not start in that realm. In 2007, Scott and his family moved to Delaware, where he took a job with Comcast as a telecommunications administrator. As he spent more time working in the company, he began working closely with the IT department, gaining experience and knowledge and falling into the industry.

Scott made the switch to IT and began working as a desktop analyst supporting the Delmarva area. He helped payment centers, swapped equipment and troubleshooted software and hardware. After some time, Scott had the chance to work remotely with the division headquarters in



New Hampshire. Initially, he was a support administrator, then he worked up to a specialist role with an app development team. When all was said and done at Comcast, Scott put in nearly 20 years with the company.

Coming from Comcast, Scott had no background in healthcare, but through connections, he was able to land with DHIN because of his expertise in the IT field.

"I basically fell into the IT field and have loved doing that work ever since," said Scott. "Working in IT broadened my career and coming to DHIN, I'll use my professional knowledge and help the organization in many ways."

Working for DHIN, Scott will be responsible for maintaining, managing and troubleshooting DHIN's infrastructure, ensuring the organization's systems run smoothly and are secure. He will also have supporting tasks such as fixing employee IT issues, on/offboarding of employees, systems and firewall security, security implementation and equipment asset management.

Outside of work, Scott lives in a full house in Camden-Wyoming with his wife, three sons, cat, dog and chickens. When he is not busy with dad life, Scott spends his time with his RC airplane club flying various types of model airplanes.

For Assistance...

Hospitals and hospital-based practices should reach out to your assigned Business Relationship Manager below, while private practices and other data-sending organizations should contact DHIN's Service Desk.

Juan Arjona

Hospital(s): ChristianaCare and Beebe Healthcare (includes the hospital-owned ambulatory services) State Agencies and Payors juan.arjona@dhin.org / (302) 612-0049

Garrett Murawski

Hospital(s): Bayhealth, Tidal Health and Atlantic General (includes the hospital-owned ambulatory organizations)
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DHIN Service Desk

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