



December | 2025

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Hear from DHIN at Conferences

Industry events are opportunities to share ideas, build relationships and shape the future growth of an industry. Speaking at these events is about being part of the conversation, highlighting your expertise and being open about opportunities. As a part of those conversations, DHIN puts forward our expertise, while bringing back new ideas that help shape our work and help our partners with their issues.

DHIN Chief Operating Officer (COO) Randy Farmer was asked to speak at [Becker's Healthcare CEO + CFO Roundtable](#) this past month. He participated in a panel discussion about enhancing ambulatory care delivery systems for care coordination. Randy spoke specifically about DHIN's role as a statewide health information exchange and the ongoing evolution of health information in the ambulatory care setting, along with how DHIN planned on measuring our success in the future. The other panelists joined in with best practices on how each organization is investing to build ambulatory networks to work more efficiently, reduce fragmentation, strengthen referral management and boost care-coordination across their ambulatory footprints.



Randy Farmer (left) with the panel, including Dr. Gerard Colman (second from left), Chief Executive Officer, Baptist Health, Dr. Leanne Yanni (second from right), President and Chief Executive Officer, Illinois Physician Enterprise, Hospital Sisters Health System, and Dr. Alex Pinto (end on the right), Principal, ECG Management Consultants.

Randy was also a part of a recent Civitas Webinar discussing interoperability, digital identity, and legal tech. The group explored how TEFCA, CARIN, and HIEs are working together to ensure accident victims and attorneys get the records they need—securely, ethically, and quickly. Click on the video below to hear more.



Future Events - Chat with DHIN's Business Relationship Managers

There is one more opportunity in 2025 to catch DHIN's Business Relationship Managers (BRMs) out at an event. This is a great chance to get to know your BRM and learn more about DHIN's offerings:

December 10: [29th Annual Delaware Healthcare Forum](#) - Bally's Dover Casino Resort (Dover, Delaware)

If you plan on attending, stop by the DHIN table to talk with them! If you cannot make the event, or missed them at the event, and want to learn more about DHIN/speak with our BRMs, [contact us](#)!

In 2026, DHIN's BRMs will be out at events throughout the year! More information about 2026 events will be included in the upcoming issues of *Breaking Glass*.



Two of DHIN's Business Relationship Managers, Dana Roomet and Juan Arjona, with Melinda Duncan, PhD, professor of biological sciences at the University of Delaware, at the 2025 Delaware INBRE Renewal Celebration.

Join us for an informative webinar about how your practice can join the Federal initiative, TEFCA, through DHIN!

The webinar will discuss the benefits of TEFCA and how DHIN can help your practice meet the requirements in order to join.

The webinars are twice-a-week. Click [here](#) to find a date/time that works best for you.



Physician Oversight Needed

With our recent partnership announcement with Hightower Clinical, DHIN is moving forward and looking to enhance the clinical trials process in Delaware!

DHIN is looking for providers with expertise in the following areas to oversee clinical trials:

- Dermatology
- Pulmonology
- Mental Health Conditions (anxiety, depression, PTSD)

Please contact clinicaltrials@dhin.org to schedule a brief introductory call.

Updates from DHIN - Town Hall Recap

Our monthly town halls are a great way to learn more about how DHIN is supporting you. During the most recent town hall, DHIN's CEO Dr. Jan Lee discussed the following topics:

- Updates to the CHR
- Ongoing work with our Single-Sign On (SSO) project
- TECCA Work
- Pursuit of clinical trials

The next town hall will be held on Wednesday, January 14. If you would like to attend, please send us an [email](#), or use the Zoom information below:

Join DHIN's Zoom Meeting:

<https://dhin.zoom.us/j/97265666337?pwd=UGtHaGNuMUFiVTVMTXFHMgXldUEvdz09>

Meeting ID: 972 6566 6337

Passcode: 592684

One tap mobile:

[+13017158592](tel:+13017158592)..97265666337# US (Germantown)

[+13126266799](tel:+13126266799)..97265666337# US (Chicago)



For Assistance...

Hospitals and hospital-based practices should reach out to your assigned Business Relationship Manager below, while private practices and other data-sending organizations should contact DHIN's Service Desk.

Juan Arjona

Hospital(s): ChristianaCare and Beebe Healthcare (includes the hospital-owned ambulatory services) State Agencies and Payors juan.arjona@dhin.org / (302) 612-0049

Garrett Murawski

Hospital(s): Bayhealth, Tidal Health and Atlantic General (includes the hospital-owned ambulatory organizations) garrett.murawski@dhin.org / (302) 943-5392

Dana Roomet

Hospital(s): Nemours and Saint Francis (includes the hospital-owned ambulatory services) dana.roomet@dhin.org / (302) 747-6250

DHIN Service Desk

Private Practices servicedesk@dhin.org
/ (302) 480-1770

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