

Community Health Record

Password Reset



Log in

brmprovider

[Forgot Password?](#)

Log in

01

Forgot Password

CHR users that have forgot their password or have locked their account after inputting the incorrect password too many times, can easily reset their password and regain access to the DHIN CHR.

The first step to resetting your password is to click the “Forgot Password?” button on the login page.

Enter Your Username or Email

On the next screen, enter your CHR username or the email address linked to your CHR account, then click “Reset.”

You will receive an automated email from dhinchr.admin@dhin.org. If you don't see the email, check your spam or junk folder. Once you find the email, open it and click “Reset Password.”

02

Reset User's Password

Email or Username

Reset

You have requested a new password for your account:

brmprovider

Please click on the button to reset your password:

Reset Password

If you did not request to reset your password, please contact your HIE Admin.

03

04

Reset User's Password

Enter new user password

- Must be between 12 and 60 characters.
- Must contain 1 lower case character.
- Must contain 1 upper case character.
- Must contain 1 digit.

☐ Show Password

How many siblings do you have?

Enter Answer to Challenge Question

Update

Reset Your Password

Create your new password following these criteria:

- Between 12 and 60 characters.
- Includes at least 1 lowercase letter.
- Includes at least 1 uppercase letter.
- Includes at least 1 digit.

After entering your new password, answer your security question and click “Update” to complete the process.

You can now log in to the CHR using your new password.

Contact Us

DHIN Service Desk



(302) 480-1770



servicedesk@dhin.org

