

**Delaware Health Information Network
Town Hall
Wednesday, July 14, 2021
11:00 a.m. – 12:00 p.m.**

Zoom Conference Call

Meeting Minutes

Purpose

To keep our public informed.

Agenda

What we are doing

What we will be doing

What should we be doing (public feedback)

I. Current Activities and Updates:

Sunset Committee:

In 2019, the Sunset Committee approved the continuation of our work. Out of the work that was submitted there were five proposed legislative updates. Three of the bills have been introduced, but have not yet gone through the Legislation:

SB 118: An Act to Amend Title 16 of the Delaware Code Relating to Long-Term Care Facilities and Services and the Delaware Health Information Network which recommends requiring long-term care facilities to enroll in and provide summaries of care to DHIN to improve quality and coordination of care across the State.

SB 119: An Act to Amend Title 16 of the Delaware Code Relating to the Delaware Health Information Network and Health Insurers which recommended requiring dental insurers to report to the Delaware Health Care Claims Database.

SB 121: An Act to Amend Title 16 of the Delaware Code Relating to the Delaware Health Information Network and the Department of Correction addressing the gap in care coordination efforts for individuals in the custody of the Department of Correction.

More information can be found for Senate Bills at <https://legis.delaware.gov/>

Public Health:

DHIN continues working with Public Health on several on-going projects revolving around Contact Tracing, Electronic Lab Reporting and Syndromic Surveillance.

We have also had outreach from Public Health ensuring we get a connection with their DEERS System so that labs that report directly to Public Health are included in the CHR; Public Health is particularly interested in Tuberculosis related screenings.

One silver lining with COVID, there is a nationwide recognition that that Public Health IT Infrastructure has been underfunded for many years. The pandemic showed the importance of sharing data between the healthcare community and Public Health. As we ease back into a somewhat normal world, the work with Public Health will be on-going, we will continue working closely on those efforts.

DHIN is also working closely with the Division of Substance Abuse & Mental Health (DSAMH), and we are in the process of on-boarding DSAMH as a data sender. We are very excited as this will open the doors to receiving additional data from Behavioral Health organizations; an important first step in enriching the value of the data services that DHIN offers. DSAMH has not yet sent us any Part 2 data – which is understandable. However, it is hard for us to develop technical capabilities without data to test.

We have launched our consent management tool; however, it is not viewable until there is data available to see. We are currently working with DSAMH on capabilities and ensuring that once we receive the data - we do have the requirements to demonstrate Part 2 regulations of 42 CFR which will better position us to go out and negotiate with other Behavioral Health providers.

Data Senders:

DHIN is in the process of on-boarding P4Lab as a new data sender. Currently in testing and expect to go live in late July or early August

DHIN has implemented the administrative changes in the Event Notification System (ENS) that were necessary to support the hospital requirements to meet the new Conditions of Participation for Medicare.

DHIN is working with three hospitals on the auditing procedures. Once the data is received, hospitals can begin auditing.

Consent Management Tool:

DHIN continues working with our vendor to implement the Consent Management Tool which will be in production by the end of June 2021. The strict requirements will enable us to honor privacy and consent around the more sensitive data, ensuring Behavioral Health organizations that they can safely and confidentially send their data to DHIN knowing we will proceed in accordance with all Federal regulations. The project will be completed in two phases. Identifying the information will be based on the sending organization(s). Though for the immediate future, the only Part 2 data we anticipate receiving will be from the Division of Substance Abuse and Mental Health (DSAMH). Enhancements to the Consent Management Tool will continue in our FY22 work plan.

Patients will be able to establish their consent preferences through the PHR. Patients will not only log into the PHR to see their data but can also view the consent tool and at any time change their settings. Along with enrichment of data, DHIN will be

HCCD:

The Healthcare Claims Data Base is an important service adding to the many

services that we currently offer, a lot of work continues behind the scenes. We have just completed a large project with the Healthcare Commission on a Cost Aware Project which will make metrics available to the public. A website has been developed and is currently in user testing acceptance. Quality measures and comparing cost among the hospitals are just a few of the data sharing reports that will be available for a number of organizations. Projects will begin to provide the public with access to information about the variability in the cost of care in various procedures. The team is currently working with interns and data scientist from the Delaware Innovation Lab to help speed up the process.

The HCCD is a very rich resource; data is received from eleven different streams. The data comes in structured and as we do the work, we are adding enhancements, all of which takes time. We are also finding that the users of the Claims Data are not just payers or researchers. A customer portal is available as we can identify and de-identify a data set and place the data in the customer portal. Data can then be broken down into specific requests.

We also have several public facing reports derived from our claims that can be accessed through our website: www.dhin.org. Reports on DHIN's website will be updated/posted on a quarterly basis.

II. ON-GOING Activities Update:

FY21/FY22:

DHIN's fiscal year ended June 30, 2021. We have been working on the development of our FY22 Budget and Work Plan. FY22 will again be a very challenging year and we want to ensure that all the real value work is completed.

FY21 has been wrapped up and closed out. The Executive Committee has provisionally approved the budget which will go to the DHIN Board of Directors for approval at the July 21, 2021, meeting. The FY22 Budget is predicated on work we plan to do. Sneak preview looking ahead:

- DHIN is currently working with Nemours on a project to include school absenteeism
- information into our Event Notification System. We will be doing a pilot with
- Colonial School District for the upcoming academic year. Pro-actively parents will
- give consent for absenteeism data to be shared with DHIN and the child's healthcare
- team. In September of 2022 we hope to expand across the state.

- There are several internal projects to include improving our operating efficiency

- DMOST: Current vendor contract expires in a year -- need to evaluate options now to renew with current vendor or drop service

- Additional development on the Consent Management Tool

- Address all HITRUST CAP Issues to maintain certification
- Begin work on our new Five-Year Strategic – working with our customers on the roadmap
- Continue working with Pennsylvania – received verbal commitment which allows us to receive ADTs from all Delawareans seen at Pennsylvania hospitals
- Begin incorporating elements from the Claims Data Base to the CHR, allowing the CHR more comprehensive data across the entire continuum of care. Approximately 60% of Delawareans have data in the Claims Data Base
- Parse out CCDs coming from practices/urgent care facilities so that providers do not have to look through the entire document to find information they need
- TEFCA: ONC is facilitating nationwide interoperability and exchange of data. ONC has published the technical framework and minimum terms for Conditions of Participation. The latest update is that they will have the common agreement available and ready to take applications in January 2022.
- Based on the changes that went through Sunset to update our regulations, we will be going out to all of our Data Sending Organizations and updating our agreements with them
- Always ready to onboard new data senders
- DHIN will be hiring new staff to get the FY22 work completed

III. Public Comment:

None

Next Town Hall: September 8, 2021

Next Meeting is scheduled for October 13, 2021