

**Delaware Health Information Network  
Town Hall  
Wednesday, March 10, 2021  
11:00 a.m. – 12:00 p.m.**

Zoom Conference Call

**Meeting Minutes**

**Purpose**

To keep our public informed.

**Agenda**

What we are doing

What we will be doing

What should we be doing (public feedback)

**I. Current Activities and Updates:**

DHIN has completed the HITRUST assessment which is the validation of secure best practices. All documents have been submitted for review and validation. We have heard back from HITRUST that out of the 300 assessment elements, HITRUST would like additional evidence of controls for 9 assessment elements. DHIN is working on providing the additional information required. Once approved, DHIN's recertification for best practices will be effective December 31, 2020.

DHIN is currently accepting applications for a Security Manager. Additional information on this position is available on our website: [www.dhin.org](http://www.dhin.org).

**COVID-19 Update:**

**Contact Tracing:**

DHIN continues working with Public Health on several projects, including Contact Tracing. DHIN is assisting with the feeds to the system to include data about hospital status, however, it will take time and resources. DHIN has received additional requests from Public Health requesting assistance in enriching their data with DHIN's data. This would include the hospital status of COVID patients.

Public Health has also requested enriching immunization data with race and ethnicity. A politically sensitive matter, we want to ensure that disadvantaged communities are receiving their vaccinations

**PHR:**

Our work with DHIN's Personal Health Record (PHR) continues. Public Health continues to promote the PHR, with nearly 18,000 new enrollments. DHIN has received funding from Public Health to support converting DHIN's PHR into a mobile application. In connection with our Consent Management Tool, we believe the PHR can be the channel where patients are able to direct themselves without going through their healthcare provider, complete consent registration to let us know what data they want shared and with whom they want it shared.

### SFTP:

DHIN has received notice from the hosts of our SFTP server that they will be shutting down infrastructure at the end of March 2021. Though we already had plans to migrate to the cloud, the project will now be expedited. All DHIN partners who send data to the SFTP server or go to our server to pick up data will be impacted. It is important that we meet to discuss a migration plan. Not a difficult project, but will require much attention and man hours to meet the hard deadline of March 2021.

### Consent Management Tool:

One of DHIN's FY21 Goals is to implement a Consent Management Tool which will be in production by the end of June 2021. DHIN has been collaborating with our sister HIE's from Maryland and Arizona on the development of the Consent Management Tool. MedicaSoft has offered an easier option that will not involve other vendors and easier to maintain in the long run. This project will be completed in phases.

Phase I: We will be looking at two consent levels, the first being basic consent which is not yet at a granular level. Part II data, Substance Abuse Disorder data that is covered by 42CFR Part 2 data regulations will be either global which allows patient data to be shared by everyone who is involved in their care **or** do not share my data with anyone. For all other clinical data, patients will be able to OPT-IN with data that will be searchable **or** not be searchable.

In FY22, DHIN expects to do additional work with MedicaSoft to enhance the tool on an even more granular level.

DHIN has signed an agreement with the Division of Substance Abuse and Mental Health (DSAMH) bringing them on as a Data Sender - in addition to enrolling in several of our services. DHIN wants to provide reassurance to other Behavioral Health organizations that they can safely and confidentially send their data to DHIN knowing we will proceed in accordance with all Federal regulations.

## **II. CURRENT Activities Update:**

### Sunset Committee:

In 2019, the Sunset Committee approved the continuation of our work. Out of the work that was completed/submitted there were five proposed legislative updates. DHIN has received word from the Sunset Committee that they are ready to introduce the bills.

### DHIN/HSX:

DHIN also continues working with our counterparts in Pennsylvania on a Data Exchange Agreement between DHIN & Pennsylvania. DHIN has had a very limited data exchange agreement with HSX, one of the five HIE's in Pennsylvania. DHIN met with the governing body to explore the possibility of a broader exchange. We are working through the legal discussions.

DHIN has become aware of a federal grant opportunity that will be made available to all States to stand up or significantly improve their All-Payer Claims Data Base. It will be a \$2.5M grant over three years starting in October 2021. We are waiting for further details to apply.

Five-Year Strategic Plan:

DHIN is currently working with Maestro on our next Five-Year Strategic Plan and have been quite pleased with the progress. Maestro has provided an incredibly thorough and thoughtful analysis of the industry and current market drivers: basic fact finding as part of the environmental scan has been phenomenal, we have looked at strengths, weakness, and threats. The plan will be presented to DHIN's Board of Directors at the April 2021 meeting.

Next Town Hall: April 14, 2020