

DHIN Dialogue

March 2021

A Newsletter from Delaware Health Information Network



Combatting COVID-19

As we approach the one-year anniversary of the COVID-19 pandemic, **Delaware Health Information Network (DHIN)** continues to support our State's public health response.

COVID-19 Results at Your Fingertips

When the Delaware Division of Public Health (DPH) needed a quick, reliable and secure way to make COVID-19 test results available to patients who were tested at participating Walgreens, DHIN responded with our personal health record, Health Check Connect*. With [Health Check Connect](#), provided free of charge to patients, users can access their test and lab results, read submitted doctors' notes and add information about prescriptions.

Through this partnership between DHIN, DPH and participating Walgreens, nearly 18,000 Delawareans have signed up for Health Check Connect since the summer.

As Delaware - and the nation - looks to leave COVID-19 in the rearview mirror, DHIN continues to explore opportunities to enhance this valuable service, bringing Delawareans closer to their health information.

Leading COVID-19 Lab Joins DHIN



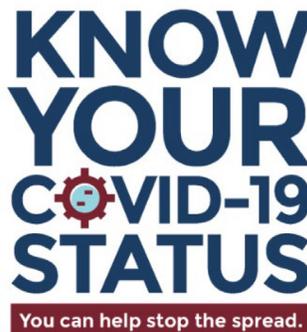
Curative is the latest lab to sign on as a DHIN data sender. A leader in on-demand public health service programs and infrastructure, Curative to date has processed nearly 800,000 COVID-19 tests for Delawareans.

Through DHIN's Community Health Record, healthcare practitioners have secure and on-demand access to the clinical information they need to care for their patients. Nearly 11,000 practitioners rely on the Community Health Record, which securely stores over 150 million clinical messages and results.

"The onboarding of Curative as a data sender to DHIN is an important step in the continuity of care," added **Dr. Jan Lee**, DHIN CEO. "Curative joins the State of Delaware's lab and other private labs in submitting COVID-19 results to DHIN, ensuring that Delaware clinicians have access to this critical information for patient monitoring and follow-up care."

Is your organization interested in becoming a DHIN data sender? [Learn more](#).

**Currently, data is only available for two previous years. Due to legal restrictions, this service is currently only available to adults 18 and older.*



Does your practice need a patient portal?



DHIN's **Health Check Connect** is customizable as a patient portal to empower your patients to access their data in one place, with one login ID and password. Contact your DHIN Business Relationship Manager for more information.

Community Health Record Refresh Training

DHIN will host a refresher training course for the **Community Health Record** on Wednesday, March 3rd at noon. This virtual training will also provide information on the upgrades since the new Community Health Record launched in July 2019.

Contact Mike MacDonald, michael.macdonald@dhin.org, to register. The first five participants will receive a \$10 Amazon gift card.

Staying Social

Like. Follow. Tweet. Share. **Connect with DHIN.**



Conditions of Participation: What this Means for Healthcare Providers

Beginning in May, the Centers for Medicare & Medicaid Services (CMS) will require all hospitals, as part of its “Conditions of Participation” (CoP) for Electronic Notifications, to ensure a “reasonable effort” was made to send electronic notifications to PCPs, specialists, skilled nursing facilities and other clinical care partners at either the provider’s or patient’s request.

For practices, this CoP requirement may result in an increased number of electronic notifications about your patients. We’ll be providing additional details in the coming weeks as to how your practice may want to handle increased notifications, as well as to help answer any questions you may have.

For hospitals, DHIN is pleased to help our participating hospitals meet their CoP requirements. For more information, please reach out to DHIN COO Randy Farmer, randy.farmer@dhin.org.

Delaware Health Care Claims Database ~ Status Report

As part of its statutory responsibility, DHIN has submitted its 2020 **Delaware Health Care Claims Database (HCCD)** status report to Governor Carney and the General Assembly. Now at the end of its second year, the HCCD contains claims records for 720,000 unique persons, which represents more than 60% of Delaware residents.

A critical component in the State of Delaware’s goal to address inequities in healthcare spending and outcomes, the HCCD collects healthcare claims, enrollment and provider data from Medicare, Medicaid and commercial health insurers in the State of Delaware, making it the state’s single largest repository of claims data.



[Click to view video](#)

The HCCD is a crucial tool in helping policymakers, providers, researchers, insurers and others make healthcare decisions that impact Delawareans.

Current projects utilizing the HCCD include a cost of care report for the Delaware Health Care Commission, a community-based neurocognitive screening program for Christiana Care and an environmental impact study for the CDC, among others.

DHIN has also developed and published public reports of interest to clinicians, researchers, insurers and consumers.

▶ [Check out the latest public report](#), Telehealth Spending and Utilization Before and During COVID-19.

▶ [Learn more, access additional reports, and request access to the HCCD.](#)

Getting in Touch

DHIN Business Relationship Managers

Michael MacDonald

Hospitals: Christiana Care and Union (and any practices related to the hospitals)

Practices: All of Newark; Elkton, North East, Perryville, Rising Sun and Havre de Grace (MD); West Grove, Jennersville, Oxford, Landenberg, Kennett Square (PA)

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Eddie Seaton

Hospitals: Nemours and Saint Francis (and any practices related to the hospitals)

Practices: All of Wilmington, Elsmere, Newport, Hockessin, Greenville; West Chester, Philadelphia (PA)

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Garrett Murawski

Hospitals: Bayhealth and PRMC (and any practices related to the hospitals)

State of Delaware: Organizations and Departments

Datasenders: PS, AKUMIN, DDI, AccuRefLabs, CNMRI, MDI, OMI, MedExpress

Practices: New Castle, Bear; Chesapeake City, Earlville, Cecilton, Chestertown, Warwick (MD); Delaware City, Middletown, Townsend, Smyrna, Camden

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Brooke Clogg

Hospitals: Beebe, Atlantic General, Nanticoke (and any practices related to the hospitals)

Practices: All of Milford and below

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