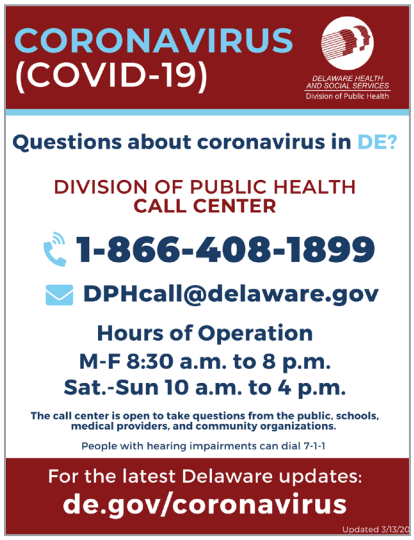
The DHIN Dialogue

March 2020

A Newsletter from the Delaware Health Information Network

Coronavirus and Delaware

Like the rest of the nation, the DHIN team continues to follow the Covid-19 outbreak and its implications, both for us as a member of the regional healthcare ecosystem and as an employer. We are committed to supporting the State of Delaware's response and were early out of the gate with communications both internally to our staff and externally via our social media channels.



Our mission is to share content from reputable local and national resources to keep Delawareans informed on the coronavirus outbreak; its effects on the First State and beyond; and the best practices for keeping yourself and your loved ones safe.

Give us a follow on social media through the links at the bottom of our newsletter and be sure to visit the Delaware Division of Public Health's dedicated site, de.gov/coronavirus.

New Features for Community Health Record

Practice administrators will be pleased to see that DHIN has launched the next phase of the Community Health Record (CHR) enhancements: User management.

This tool allows practices to manage staff access to both the CHR and the Clinical Inbox. Through the user management function, admins can reset passwords, add/remove staff members and unlock accounts.

Check out this video tutorial, also available on https://dhin.org/community-health-record-transition/, and contact your DHIN Business Relationship Manager with any questions.

DHINCast Debuts

DHIN dives into the streaming world, with a podcast tackling issues on the minds of Delaware's healthcare providers and consumers. Hosted by Business Relationship Managers **Garret Murawski** and **Michael McDonald**, the first two episodes are now live.

The first episode features DHIN COO **Randy Farmer**, who takes us on a journey of DHIN's evolution, including highlights from his visits on Capitol Hill earlier this year. Next, DHIN CEO **Dr. Jan Lee** tells a compelling story of how the nation has evolved to an employer-based health insurance system and the corresponding implications.

DHINCast is available wherever podcasts are found, including Apple, Google and Spotify. (Also available here.)

iPhone users: Tap your purple Podcasts icon and search for DHINCast, and it should pop right up.

And you may see our podcast promos on social media – please like, follow and share.

Deepening the Data Pool

DHIN is pleased to welcome two new data senders to the network. The addition of Poplar Health and Delaware Diagnostic Labs increases the amount of clinical data available in the Community Health Record and expands the resources necessary for care coordination.

“Adding Poplar Health and Delaware Diagnostic Labs as data senders to DHIN means more patients will benefit from their clinical records being available to the healthcare practitioners who need that information to render care,” said **Dr. Jan Lee**, DHIN’s Chief Executive Officer.

Headquartered in Memphis, TN, Poplar Healthcare provides specialized lab testing services to a nationwide client base of gastroenterologists, dermatologists, oncologists, urologists, gynecologists and their patients.

Based in Newark, Diagnostic Labs is a full-service lab providing hematology, chemistry, toxicology, immunology and virology testing.

To date, DHIN partners with 35 data senders, including hospitals, labs, radiology firms and other health information exchanges, to provide clinical results for more than three million patients from all fifty states.

Latest from Leg Hall…

Following an 18-month review period, DHIN is proud to have successfully completed our review by the Delaware General Assembly’s Joint Legislative Oversight & Sunset Committee (JLOSC). Last month, JLOSC formally released DHIN from review.

Up next for DHIN are several statutory recommendations that would strengthen the Health Care Claims Database (HCCD) and ensure DHIN’s continued success, including expanding the allowable uses of clinical data and maximizing both the number of types of claims submitted to the HCCD and the amount and types of clinical data submitted to DHIN.

More to come when the General Assembly heads back into session at a point to be determined…

ICYMI: Earlier this year, DHIN went before the General Assembly’s Joint Legislative Oversight & Sunset Committee to report on the status of the HCCD. With the support of 2018’s Senate Bill 236, which earmarked $2 million for the HCCD’s implementation, DHIN and our partners developed and launched the database; the first of its kind with the ability to marry clinical and claims data. Check out this short video to learn more.

DHIN CEO Makes National News

Dr. Jan Lee has been named one of the nation's 70 women leaders to know in health IT by Beckers Hospital Review. She joins accomplished executives from across the nation and close to home, including **Dr. Terri Steinberg**, Chief Health Information Officer at Christiana Care and a former DHIN Board member. Congratulations to both.

Dr. Lee was also the subject of a recent article in Aspioneer magazine, highlighting DHIN's role in helping to combat the cost crisis in healthcare.

"The biggest problem we want to solve is the silos of health data and the resulting fragmentation of healthcare."
– Dr. Jan Lee, DHIN

Getting in Touch

DHIN Business Relationship Managers

Michael MacDonald

Hospitals: Christiana Care and Union (and any practices related to the hospitals)

Practices: All of Newark; Elkton, North East, Perryville, Rising Sun and Havre de Grace (MD); West Grove, Jennersville, Oxford, Landenberg, Kennett Square (PA)

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Garrett Murawski

Hospitals: Bayhealth and PRMC (and any practices related to the hospitals)

State of Delaware: Organizations and Departments

Datasenders: PS, AKUMIN, DDI, AccuRefLabs, CNMRI, MDI, OMI, MedExpress

Practices: New Castle, Bear; Chesapeake City, Earlville, Cecilton, Chestertown, Warwick (MD); Delaware City, Middletown, Townsend, Smyrna, Camden

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Staying Social

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