Spotlight on a New Year

It’s fall, y’all, and we at DHIN are happy to see summer come to an end. With the extensive conversion of the Community Health Record now behind us (see below for details), we turn our collective focus to the start of Fiscal Year 20.

Among the key initiatives will be building a long-term sustainability plan for Delaware’s Health Care Claims Database and receiving HITRUST CSF recertification.

Want to know more about the Health Care Claims Database (HCCD) and how its data is being put to use in Delaware? Check out this video, also available on our website at: dhin.org/healthcare-claims-database/

The HCCD combines enrollment and insurance claims data to HELP DECISION-MAKERS ANSWER QUESTIONS ABOUT HEALTH CARE COST AND QUALITY

Like the new school year, a new fiscal year gives us the opportunity to learn and grow. Each year, the DHIN management team develops corporate goals for the upcoming year and submits them to the Board for its blessing at the annual meeting in July. The following goals were approved for FY20, and we look forward to meeting the challenge!

See Corporate Goals chart on next page >

News & Happenings’

DHIN is pleased to announce a new contract with Quest Diagnostics, extending Quest’s participation as a data provider in Delaware and continuing a decade-long relationship.

As a result of this agreement, Quest results will continue to be made available to healthcare practitioners statewide through DHIN delivery channels and the Community Health Record’s searchable patient catalog, providing care providers with more actionable information to help improve patient outcomes.

“The DHIN-Quest connection solidifies the continuity of access to critical medical information relied upon by thousands of care providers and the patients they serve in Delaware and the surrounding region,” says Randy Farmer, DHIN’s Chief Operating Officer. “DHIN is deeply appreciative for the continued engagement of our Quest colleagues and looks forward to working closely with Quest for many years to come.”

Welcome to our newest data sender, Avero Diagnostics, now submitting lab and pathology reports through DHIN delivery channels. And DHIN is pleased to add another electronic medical record provider to its roster, with Elation Health joining the 50+ systems DHIN connects with in Delaware.
Corporate Goals for FY20

With an eye to providing a more nimble experience for practitioners, DHIN launched a new Community Health Record earlier in the summer. The revamped version features a fresh look, intuitive design and an improved user experience, including a mobile interface that makes providing care on the go easier, with a tablet-friendly layout.

Together with Audacious Inquiry, who developed the front-end user experience, and MedicaSoft, who provides the underpinning infrastructure, DHIN and its partners created a framework upon which DHIN will continue to build.

Feedback about the new interface has been overwhelmingly positive, and in addition to the videos and resources available on DHIN’s website at https://dhin.org/community-health-record-transition/, the Service Desk and Business Relationship Management teams continue to be available for any questions or concerns.
DHIN Takes Center Stage at National Conference

Congratulations to DHIN Chief Information Officer Mark Jacobs and Chief Technology Officer Jeff Reger, who joined colleagues Mike O’Neill, CEO of MedicaSoft and Rob Horst, Principal/VP - Operations of Audacious Inquiry for session presentations at the recent Strategic Health Information Exchange Collaborative Annual Conference in Baltimore.

Mark and Mike spoke about the role health information exchanges can play in supporting the national efforts to streamline the prior authorization process, while Jeff, Mike and Rob presented on DHIN’s recent Community Health Record conversion and its “best of breed” technology stack.

Audience response was fantastic, and DHIN looks forward to sharing continued insights with several interested attendees.

Getting in Touch

DHIN Business Relationship Managers

Michael MacDonald
Hospitals: Christiana Care and Union (and any practices related to the hospitals)
Practices: All of Newark; Elkton, North East, Perryville, Rising Sun and Havre de Grace (MD); West Grove, Jennersville, Oxford, Landenberg, Kennett Square (PA)
michael.macdonald@dhin.org
(302) 604-8526

Eddie Seaton
Hospitals: Nemours and Saint Francis (and any practices related to the hospitals)
Practices: All of Wilmington, Elsmere, Newport, Hockessin, Greenvile; West Chester, Philadelphia (PA)
ed.seaton@dhin.org
(302) 747-6250

Garrett Murawski
Hospitals: Bayhealth and PRMC (and any practices related to the hospitals)
State of Delaware: Organizations and departments
Datasenders: PS, AKUMIN, DDI, AccuRefLabs, CNMRI, MDI, OMI, MedExpress
Practices: New Castle, Bear; Chesapeake City, Earlville, Cecilton, Chestertown, Warwick (MD); Delaware City, Middletown, Townsend, Smyrna, Camden
garrett.murawski@dhin.org
(302) 943-5392

Brooke Clogg
Hospitals: Beebe, Atlantic General, Nanticoke (and any practices related to the hospitals)
Practices: All of Milford and below
brooke.clogg@dhin.org
(302) 538-0322

DHIN Service Desk (Technical Issues) - servicedesk@dhin.org, (302) 480-1770

Staying Social

Like. Follow. Tweet. Share. Connect with DHIN.

6,000 followers and growing!