# Delaware Health Information Network Town Hall

Wednesday, September 13, 2017 11:00 a.m. – 12:00 p.m.

Conference Room 107 Wolf Creek Boulevard Suite 2 Dover, DE 19901

## **Meeting Minutes**

#### **Purpose**

To keep our public informed.

#### Agenda

What we are doing
What we will be doing
What should we be doing (public feedback)

### I. CURRENT Activities Update

St. Francis conversion to Cerner – complete as far as DHIN is concerned

#### Competitive Reprocurement for Technology

- Mandated by DHIN BOD
- Community Health Record bids from five vendors, including Medicity
  - Scored written proposals Monday eight DHIN representatives and 4 stakeholders
  - Have requested demos from all but Medicity; scheduled for last week in September

#### **MIRTH Results**

- 242 practices with an EHR interface; MIRTH results is our alternative for results delivery
  - Should be seamless to practices
- 6 EHRs STI will be the first ready to convert over
- 49 of 71 data sources ready

#### DPH

- 38% of practices sending immunization data through DHIN to DelVax Registry
- 77% of pharmacies are sending their data electronically, along with all of the hospitals
- PHR users to be able to query the DelVax registry production ready on our side; still ongoing on the DPH side
  - Users to be able to both view and print in the required format next phase of this work
  - o ONC funding for the printing available
- Newborn screening

- o 1<sup>st</sup> phase: Early hearing got the equipment in every hospital and birthing center, with the reporting going to DPH
- o 2<sup>nd</sup> phase: Combine with metabolic heel stick report
- DPH outsourced the heel stick to a third party, and as such, combining the reports is on hold

#### Interstate Exchange

DHIN successfully connected with all bordering states with the exception of Pennsylvania. Pennsylvania restricted exchange into the Community Health Record (CHR) but enable the data they send in support of the Event Notification System (ENS). Only providers subscribing to ENS will benefit from the data received by Pennsylvania.

DHIN currently has connection with southern New Jersey, Maryland, and District of Columbia and West Virginia. A copy of the ADT file is made available to DHIN when a Delaware resident is seen.

#### Consumer Tools and Services

DHIN has stood up a Personal Health Record (PHR) and is intended to be used as a state wide patient portal. For practices/hospitals that already have a portal, we would like to have an API connection from their portal into our data repository. Patients will be able to receive all of the data with one log-in. Practices/hospitals that do not have one, we can provide one front end.

Newark Urgent Care is already live. 119 total enrolled users to date.

DMOST, a state wide registry for end of life orders has been stood up. The technical solution serves as back bone for additional registries, such as advanced directives – which is a legal document, not a medical document, and for patients for whom death is likely imminent.

This registry would be available for providers through the continuum. The original use case was for end of life, it can be used to support all kinds of registries

#### **Data Senders**

DHIN continues on-boarding data senders: Infinity Diagnostic Labs has kicked off; Natera is expected to go into production in late October; Limestone Open MRI will go live in December. Two Telehealth providers: MDLIVE and American Well (Christiana Care) sending ADTs are in production and care summaries are being tested.

### II. PLANNED Activities Update

#### Healthcare Claims Data Base

At the last legislation session, the General Assembly authorized DHIN to stand up the Healthcare Claims Data Base; we have promulgated a regulation for data collection. On the last day, DHIN received two comments from payers which we will respond to and promulgate for the final regulation to have published in September.

DHIN will also be working on a Data Access Regulation which addresses the issues of the circumstances that the data will be released from the requester. By the end of the year, we hope to have a final draft.

The next phase will be technology evaluations. Our consultants are working with stakeholders over the next month to help the Board of Directors make a go, no go decision on the HCDB.

# **HITRUST Certification**

- One of only a few HIEs to receive certification
- Will be ongoing work for DHIN

# ITIL Training

- Every DHIN staff member was certified in ITIL Foundations in 2017
- Every member will continue on to intermediate certification in FY18
- Reflective of our commitment to excellence

Next Town Hall is scheduled for October 11th @ 11:00 a.m.