

**Delaware Health Information Network**  
**Town Hall**  
**Wednesday, October 11, 2017**  
**11:00 a.m. – 12:00 p.m.**

Conference Room  
107 Wolf Creek Boulevard  
Suite 2  
Dover, DE 19901

**Meeting Minutes**

**Purpose**

To keep our public informed.

**Agenda**

What we are doing

What we will be doing

What should we be doing (public feedback)

**I. CURRENT Activities Update**

DHIN has acquired Master Patient Index (MPI); an identity matching tool using IBM Initiate. All DHIN data is consolidated in a single repository in the Amazon GovCloud and all future vendors will be required to connect to our data.

In addition, DHIN has been working on an alternative to the Medicity Grid. A four-month pilot using Mirth Results has enabled us to replicate all functionality that we currently rely on Medicity for. DHIN is actively working with Allscripts, AreteHealth, Greenway, STI Computer, Cerner, GE Centricity, Amazing Charts, AthenaHealth, GEMMS and Epic. Representing more than half of the total practice footprints with EMR integration into DHIN.

DHIN will be working with over 246 practices and their EMR vendors to implement results which will take most of FY18.

**MIRTH Results**

- 246 practices with an EHR interface; MIRTH results is our alternative for results delivery
- Should be seamless to practices
- 12 EHRs – STI and Greenway were the first ready to convert over. AreteHealth is scheduled for November 8, 2017.

**Technology**

Mandated by DHIN BOD, DHIN has been in the midst of CHR solution. Four contenders went through a vigorous selection process and MEDfx was chosen as our new technology partner. DHIN & MEDfx are working on the final contracting and processes for putting a plan into action giving Delawareans a much richer solution set.

### DPH

- 38% of practices sending immunization data through DHIN to the DelVax Registry
- 77% of pharmacies are sending their data electronically, along with all of the hospitals
- PHR users are able to query the DelVax Registry – production is ready on our side; still ongoing with DPH
- In addition, DHIN is working with Ai with funding from ONC to enable providers to view and print in the required format

### Newborn Screening

- 1<sup>st</sup> phase: Early hearing – equipment is in every hospital and birthing center, with the reporting going directly to Public Health
- 2<sup>nd</sup> Phase: Combine with metabolic heel stick report
- Public Health has outsourced the heel stick to a third party, and as such, combining reports is currently on hold

### Interstate Exchange

DHIN successfully connected with all bordering states with the exception of Pennsylvania. Pennsylvania restricted exchange into the Community Health Record (CHR) but enable the data they send in support of the Event Notification System (ENS). Only providers subscribing to ENS will benefit from the data received by Pennsylvania.

DHIN currently has connection with southern New Jersey, Maryland, and District of Columbia and West Virginia. A copy of the ADT file is made available to DHIN when a Delaware resident is seen.

### Consumer Tools and Services

DHIN has stood up a Personal Health Record (PHR) and is intended to be used as a state wide patient portal. For practices/hospitals that already have a portal, we would like to have an API connection from their portal into our data repository. Patients will be able to receive all of the data with one log-in. Practices/hospitals that do not have one, we can provide one front end.

DMOST, a state wide registry for end of life orders has been stood up. The technical solution serves as back bone for additional registries, such as advanced directives – which is a legal document, not a medical document, and for patients for whom death is likely imminent.

This registry would be available for providers through the continuum. The original use case was for end of life; however, it can be used to support all kinds of registries.

### Data Senders

DHIN continues on-boarding data senders: Infinity Diagnostic Labs has kicked off; Natera was expected to go into production in late October; however, we hit a snag and have developed another workflow. We are currently looking at a December production date. Limestone Open MRI will go live in February. Two Telehealth providers: MDLIVE and American Well (Christiana Care) sending ADTs are in production and care summaries are being tested.

## **II. PLANNED Activities Update**

DHIN continues working on the Health Care Claims Data Base (HCBD). The regulation for the data collection will enable us to negotiate data sharing. The two comments were received from Highmark and United Healthcare have been addressed. The final regulation was published on October 1, 2017.

In parallel, we are promulgating a Data Access Regulation which addresses the issues of the circumstances that the data will be released from the requester. Our goal is to have a final draft in the next few months and we will be asking for public comment December through January; and the final regulation in February/March.

The next phase will be technology evaluations. Our consultants are working with stakeholders over the next month to help the Board of Directors make a go, no go decision on the HCDB

DHIN has submitted an application to CMS for Medicare data under the state agency program which will entail very restricted uses. As a SIMS state, one advantage is that we should get data during the grant at no charge.

#### HITRUST Certification

- One of only a few HIEs to receive certification
- Will be ongoing work for DHIN

#### ITIL Training

- Every DHIN staff member was certified in ITIL Foundations in 2017
- Every member will continue on to intermediate certification in FY18
- Reflective of our commitment to excellence

### **III. Comments**

**Q:** Maria Ruddy / Nemours: For those using Telehealth and subscribe to ENS, will they be notified of an ENS encounter?

**A:** Yes, one of your members will receive an encounter notification.

**Q:** Maria Ruddy / Nemours: Relating to Mirth, will there be a change on the data sender end for interfaces?

**A:** No, there will not be. Our job will be to make all the connections with Mirth.

**Next Town Hall is scheduled for December 6th @ 11:00 a.m.**