

## District of Columbia Hospitals Join DHIN

### *Regional Footprint Grows with Addition of DC Data Senders*

The summer travel season makes maintaining medical records challenging, but Delaware moves a step forward in interstate data exchange through partnership with the District of Columbia.



The Delaware Health Information Network (DHIN) will now receive admission, discharge and transfer summaries (ADTs) for residents treated at six hospitals in the nation's capital. Delaware providers enrolled with DHIN's event notification service will then receive an ADT alert for those patients.

In return, DHIN is sending the same information for DC residents to Maryland's health information exchange, CRISP, which also serves providers in Washington D.C. Maryland's 44 acute care facilities and Delaware's 6 hospital systems began to exchange ADTs two years ago. To date, the DHIN and CRISP connection exchanges about 400,000 ADTs annually on patients from both states.

"The mobile nature of today's consumer requires the healthcare system to be equally as fluid," says Dr. Jan Lee, DHIN's Chief Executive Officer. "By keeping a patient's home healthcare team current on care he or she has received out of state, DHIN is supporting the development of a more comprehensive healthcare record and ultimately, better healthcare."

The addition of DC as a data sender also brings DHIN halfway to its FY16 goal of increasing out-of-state partnerships by two. We look forward to sharing news of additional partnerships in the coming months.



## Bringing Images to Life

A reminder that online radiology images from Nanticoke and Mid-Delaware Imaging, as well as radiology and echo images from Saint Francis are available for viewing through the Community Health Record. From the patient chart, simply click on the image link within the result. There is no fee or download required.

## Community Health Record: Improved Speed, Performance

Recently, we were pleased to report that a patch solution has helped to improve the performance of the Community Health Record (CHR). Specifically:

### **Faster CHR response/load times for patient charts**

Chart load times have improved by over 60% versus chart load times prior to the patch.

On average, charts are returned within fewer than 7 seconds. Small patient catalogs (a few labs and encounters) are returned in less than a second while extreme-sized catalogs (about 1,400 records) are now taking approximately 40 seconds to return. We continue to work to improve upon these levels, as well.

### **Multiple printing functionality from the inbox**

You can now select and print up to 100 results in your inbox. Previously, users had to print results one at a time from their inboxes. This also helps with electronically transferring PDF based results from the Inbox to an EMR file, leveraging the Print PDF function for multiple results. This eliminates the need to print and scan PDF results that are not consumable via the established EMR integration.

### **More stability with AutoPrint**

Users should no longer need to reset the AutoPrint function after a network or power outage.

As always, if you have any questions or experience any issues, please contact the DHIN Helpdesk at 302-480-1770 or [helpdesk@dhin.org](mailto:helpdesk@dhin.org). Please be sure to take screen prints of any network issues you experience to share with the HelpDesk so they can better assist you.

## Honoring Women in Healthcare IT



Dr. Jan Lee



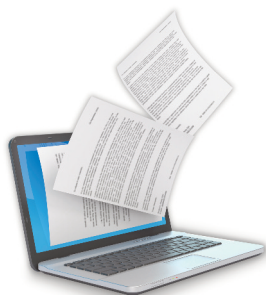
Dr. Terri Steinberg

In an ongoing effort to close the gender gap at the executive level in healthcare IT, *Health Data Management* recently recognized the “Most Powerful Women in Healthcare IT,” including DHIN CEO Dr. Jan Lee.

Dr. Lee joined fellow C-level executives, health IT leaders and industry thought leaders in Boston at the awards ceremony earlier this month. She, along with Christiana Care Health System Chief Health Information Officer and DHIN Board member Dr. Terri Steinberg, participated in panel discussions at the one-day conference and met leaders from across the country that are raising the profile of executive women in healthcare IT.

Congratulations, Drs. Lee and Steinberg.

## Closing the Communication Gap



To support your coordination of care efforts, please consider enrolling in DHIN's Electronic Notification System (ENS). When a patient is admitted, discharged or transferred to or from a hospital, you'll receive a real-time alert.

With all Delaware, Maryland and DC hospitals now participating in DHIN, and more than 2.2 million patients in the Community Health Record, the Electronic Notification System helps to reduce hospital re-admissions and improve outcomes by ensuring patients receive the follow-up care they need post-hospitalization.

Please contact your DHIN Relationship Manager to learn more or to enroll in ENS.

## Tech Tips

For answers to commonly asked questions or technical problems, be sure to visit our [Tech Tips](#) page on the DHIN website, under Resources. Included are links to commonly viewed instructional videos, which may help you solve occasional Community Health Record challenges. As always, please feel free to call our Help Desk during business hours at (302) 480-1770.

## Getting in Touch

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## Staying Social

Like. Follow. Tweet. Share. **Connect with DHIN.**



Like our enrollment numbers, DHIN's social media presence is growing! In fact, we aren't aware of another HIE with as much of a following on Facebook - thanks to all those who have "liked" us!