

The DHIN Dialogue

February 2016

A Newsletter from the Delaware Health Information Network



Community Health Record Upgrade: Next Steps

Efforts to improve the network performance and address other issues impacting user satisfaction continues during this post network upgrade period. It is important to note that DHIN management is not satisfied with performance levels of the network or with the speed to adequately address these lingering network issues. We continue to work with technology resources at our vendor, Medicity, to finalize a network patch in order to address the performance issues that are lingering after the recent software upgrade.

The network patch currently under development will help address the following areas:

- Improve the speed for returning results
- Enable mass printing of reports in the Inbox (up to 100 results at a time)
- Provide for greater stability to the auto-print functionality

This software patch is being tested vigorously to ensure that when the patch is applied that the intended results are realized and to ensure that there are no unintended consequences. The team is targeting March for launching the patch but ultimately this will only happen if the software successfully passes our rigorous testing procedures. We will continue to keep you updated on our progress to improve network performance. Thank you for your feedback and patience.

Stakeholder Spotlight



Terri Steinberg, MD, DHIN board member and Christiana Care Health System chief medical information officer and vice president, was recently interviewed in [Healthcare IT News](#) about population health management and the role of analytics in community medicine. [Read on](#) for insights as to how Christiana is leveraging information to improve care.

What Keeps Healthcare CIOs/CISOs Up At Night?



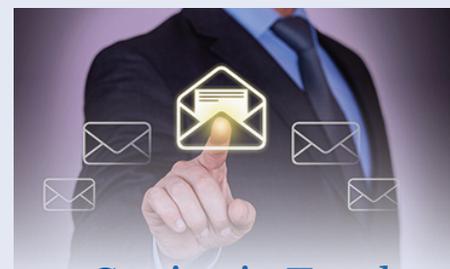
Beebe Healthcare Vice President and Chief Information Officer **Mike Maksymow** will share his thoughts on healthcare security measures for 2016, when he joins representatives from Beth Israel and the New Jersey Hospital Association on a recent [webinar](#) hosted by BluePrint Healthcare IT.

Congratulations to Dr. Steinberg and Mike Maksymow on their efforts as health information industry leaders. Please forward your stories for advancing the broader cause of health information, and we will make every effort to feature your noteworthy efforts and accomplishments in an upcoming issue of the DHIN Dialogue.

Have Something to Say?



Share it with DHIN! We'd like to hear from you about what's happening at your practices – the good and the challenging! Of particular interest, given current events: your experiences meeting MU2 requirements; preparing for MU3; navigating the Community Health Record, etc. Tell us your story at Info@dhin.org with "DHIN Newsletter" in the subject line.



Getting in Touch

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Ensuring Care Continues as Locations Change

As we work to improve transitions of care between healthcare homes, DHIN has partnered with industry leader VorroHealth, a long-term post-acute care (LTPAC) health information technology vendor.



Through VorroHealth's clinical interface, BridgeGateHealth™, clinical data from LTPAC and behavioral health facilities will be transferred to DHIN's Community Health Record, helping a patient's healthcare teams stay in the loop during transitions.

As we've shared previously, this effort is funded through DHIN's performance-based grant from the Office of the National Coordinator for Health Information Technology, Department of Health and Human Services (grant number 90IX0001/01-00), with a focus on helping to promote better health communication tools to ambulatory practices, consumers and long-term post-acute care and behavioral health facilities.



Tackling Information Blocking

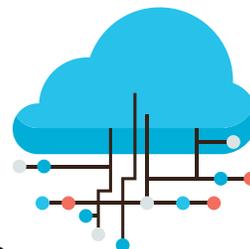
Last spring, the Office of the National Coordinator (ONC) for Health Information Technology released its [Report to Congress on Health Information Blocking](#), which examined complaints about health care providers and health IT developers preventing the sharing of electronic health information.

This information blocking and resulting lack of transparency can have devastating effects on patient care, and as such, ONC established a procedure for reporting complaints.

Allegations of information blocking should be submitted to healthITcomplaints@HHS.gov. Learn more about identifying information blocking and how to escalate concerns by clicking [here](#).

Tech Tips

For answers to commonly asked questions or technical problems, be sure to visit our [Tech Tips](#) page on the DHIN website, under Resources. Included are links to commonly viewed instructional videos, which may help you solve occasional Community Health Record challenges. As always, please feel free to call our Help Desk during business hours at (302) 480-1770.



Staying Social

Like. Follow. Tweet. Share. **Connect with DHIN.**



Like our enrollment numbers, DHIN's social media presence is growing! In fact, we aren't aware of another HIE with as much of a following on Facebook - thanks to all those who have "liked" us!