

## **Welcome to the Delaware Health Information Network**

The purpose of this DHIN User Toolkit is to provide authorized end users with information and documentation to guarantee ease of use and maximize the benefit of DHIN in your organization. The documents in this Toolkit are listed below and can also be accessed online at <a href="https://www.DHIN.org/resources">www.DHIN.org/resources</a>. The website should be utilized to make sure you have the most recently updated version of these forms.

## **DHIN Toolkit Documents**

- 1. DHIN Toolkit Intro
- 2. Data Use Agreement
- 3. Business Associate Agreement
- 4. DHIN Products
- 5. Policy: Access to Individually Identifiable Health Information
- 6. Auditing Information
- 7. Confidentiality and Non-Disclosure Agreement (keep signed copies by all staff on file)
- 8. Talking Points: What Patients Should Know about DHIN
- Patient Opt-Out: Non-Participation Cover Letter and Form

- 10. Patient Opt-In after Opting Out: Cancellation of Non-Participation Cover Letter and Form
- 11. User Quick Reference Guide
- 12. Administrator Quick Reference Guide
- 13. Administrator Responsibilities
- 14. Technical Requirements to Use DHIN
- 15. Sign Off Form
- 16. Provider Change Form
- 17. Media Consent Form
- 18. DHIN Customer Support Workflow
- 19. Community Health Record User Roles

	DHIN Service Desk for Technical Assistance		
	Phone: 302-480-1770	Email: servicedesk@dhin.org	

DHIN Business Relationship Managers		
Dana Roomet	Krista Johansen	Garrett Murawski
(302) 747-6250	(302) 538-0322	(302) 943-5392
Dana.Roomet@dhin.org	Krista.Johansen@dhin.org	Garrett.murawski@dhin.org

By signing below, you are attesting that a DHIN representative has gone through each item in the practice toolkit and trained staff at your site on how to access the DHIN Community Health Record.

Name:	Practice Name:	
Signature:	Date:	