DHIN Dialogue

August 2022

A Newsletter from Delaware Health Information Network

A Fond Farewell to Fiscal Year 2022

Delaware Health Information Network (DHIN) closed out FY22 at the end of June with each of our organizational goals met, an accomplishment our team takes to heart and celebrates at an annual dinner.

As we do each year, the organizational goals are categorized by Financial, Customer, Internal Processes and Learning & Growth. These groupings reflect Best Practices in evaluating the health of an organization and give the entire DHIN team an opportunity to contribute.

While our requests for American Rescue Plan Act (ARPA) funding were largely turned down, we are nonetheless

FY22 Organizational Goals

Financial
- ✓ Apply for $5.7M in ARPA grant funding
- ✓ Automate internal management reports and apply a user-friendly GUI to enable ease of use across the organization – eliminate at least 100 hrs/month of manual work

Customer
- ✓ Draft a new Data Sender Master Agreement that addresses recent legal and regulatory changes, especially the Information Blocking Rule, and circulate to all Data Senders for execution

Internal Processes
- ✓ Address all FY21 HITRUST CAP issues

Learning & Growth
- ✓ Conduct a comprehensive competency review of DHIN staff; develop a plan to close gaps

proud of our team's unrelenting focus on improvement and growth. DHIN Chief Operating Office **Randy Farmer** emphasizes, "We made some very important progress in FY22: enhancing our business reporting platform, replacing manual tasks with automation and successfully executing the Year 1 tactics of our five-year strategic plan. With the current slate of Board-approved goals for FY23, we will build on our momentum as a relationship-centered organization, facilitating the ongoing growth and success of our customers, while helping to advance the cause of medicine."

Before embarking on our FY23 initiatives, the DHIN team took an evening to celebrate, welcoming employees from throughout the state and across the country to Abbott's on Broad Creek in Laurel. In addition to highlighting the accomplishments of each department and staff, CEO **Dr. Jan Lee** honored retiring Director of Plans and Programs **Lynn Misener**, who was also the guest of honor at an earlier luncheon held at the DHIN offices.

While we would certainly understand if Lynn wanted to spend her days as proprietor of her store, Sassy Chic, in Rehoboth and as grandmato one, she's graciously offered to stay with DHIN as a contractor for the next few months! *Photos courtesy of Erica Misener and Tina McGriff.*

Lynn Misener with her daughter Erica.

Dr. Lee recognizes Lynn's many accomplishments at her farewell luncheon.

DHIN CIO Mark Jacobs shares a moment with Lynn at DHIN's annual dinner.

DHIN Data Sender Count Grows…

Thirty-three skilled nursing facilities have signed on with DHIN to deliver their ADT (admission, discharge, transfer) and care summary data. To date, 21 of these organizations have gone "live," actively delivering this data.

Through a collaboration with ACOs (Accountable Care Organizations) Aledade and eBrightHealth, DHIN continues its work to close data gaps. This partnership enabled Delaware SNFs who use the PointClickCare electronic medical record to join DHIN as data senders, making their data available to healthcare practitioners through the Community Health Record and triggering alerts on patient ADT status for event notification subscribers.

DHIN is also pleased to welcome two endoscopy practices:
Endoscopy Center Delaware and **Mid-Atlantic Endoscopy Center**. DHIN subscribers can now find patient data from these facilities in the Community Health Record; the "Encounters" widget will show when a patient was seen at the facility and the results page will allow users to view, print or download the result from the facility. Event notification users will also receive notifications when a patient has an encounter with one of these facilities.

The ongoing addition of data strengthens the Community Health record and helps DHIN fulfill its mission of empowering our partners to make data-driven decisions.

Stay Alert

Honda drivers, beware! As recently shared in DHIN's weekly security briefing, a vulnerability has been discovered that allows hackers to unlock and start Honda vehicles remotely. According to a recent report, anyone armed with a simple hardware device can steal the code and permanently open the car door or start the car from up to 100 ft away.

Some Honda vehicles manufactured between 2012 and 2022 are at risk, as those use a "rolling code" mechanism; when a key fob is used to lock or unlock, the fob sends a different code to open. The discovered flaw in these vehicles allows hackers to roll back and reuse old codes to get into the car. Currently, there aren't any recommended actions to take, but drivers should be on the lookout for a recall from Honda to patch the vulnerability.

For a complete list of the impacted models, please go to the below URL.
https://www.bleepingcomputer.com/news/security/hackers-can-unlock-honda-cars-remotely-in-rolling-pwn-attacks/

Making Moves

DHIN's External Affairs team has grown by one, with the addition of **Mike MacDonald** as a digital communications specialist. You already know Mike from his previous role as a business relationship manager, and we are thrilled to put his marketing talents to work more broadly!

While our Business Relationship team transitions, please reach out to the Service Desk with any needs. We look forward to introducing our newest team members in a future issue!

DHIN Service Desk
servicedesk@dhin.org
(302) 480.1770

Staying Social

Like. Follow. Tweet. Share.
Connect with DHIN.