

**Delaware Health Information Network**  
**Town Hall**  
**Wednesday, November 14, 2018**  
**9:00 a.m. – 10:00 a.m.**

Conference Room  
107 Wolf Creek Boulevard  
Suite 2  
Dover, DE 19901

**Meeting Minutes**

**Purpose**

To keep our public informed.

**Agenda**

What we are doing

What we will be doing

What should we be doing (public feedback)

**I. CURRENT Activities Update:**

DHIN continues working on two big projects, both the technology refresh and the Health Care Claims Data Base.

Phase I of our Technology Refresh has been completed; as noted in previous meetings this is a portion of Medicity's technology stack which is responsible for delivering results directly to the EMRs of subscribing practices. DHIN has been working throughout the year to transition practices off the Medicity interface and onto the Mirth Results interface which is directly managed by DHIN.

Phase II will take us further and add any EMRs that want on interface to DHIN; we anticipate going live in February. In addition, we are going back and doing a rigorous Q/A of all practice planners. Practice planners give us written documentation of providers in each practice and what they do and do not want delivered to them. Entering this information into our system is a manual process and establishes business rules for delivery. As part of the Mirth Project, new practice planners will need to be completed for hundreds of practices and over a thousand providers. DHIN has seen data entry errors on from both sides, DHIN staff and providers staff. Phase II will include a complete Q/A to verify the data is correct.

For several months, DHIN had an unusual high number of SEV1 Incidents; and not all have had the same route cause. We have worked diligently to get to the bottom of

each route cause and have completed the analysis. As of today, there have been no SEV 1's in several weeks. We are also following up on a few additional recommendations including automation tools for early detection in avoiding future issues.

**DMOST Registry:**

DMOST the end of life medical orders will go-live in late December 2018. We will have continual training to on-board new users.

**Healthcare Claims Data Base:**

DHIN has received at least three years of historical data from all mandatory reporting entities that were named in the original legislation; Highmark, Aetna, United, Cigna, Humana, and Express Scripts; 2017 data from CVS Caremark, and five years of data from Medicare. A majority of the data has been validated and ready to use. Monthly submissions began in October 2018 and we should be receiving files from all payers each month. The first report has been produced and delivered to the State.

We continue working on the Interagency Agreement and defining the fee structure. Funding is available through January 2020.

DHIN is already receiving request from other entities for access to the data for research. Though we are not quite ready to make it available.

HCCD Committee consists of DHIN Board members and non-board members that have interest and relevant expertise in the health field. Data Application and Data Use Agreements have been approved by the committee.

**III. Comments:**

None

**Next Town Hall is scheduled for December 12, 2018 @ 11:00 a.m.**

