

**Delaware Health Information Network**  
**Town Hall**  
**Wednesday, June 13, 2018**  
**11:00 p.m. – 12:00 p.m.**

Conference Room  
107 Wolf Creek Boulevard  
Suite 2  
Dover, DE 19901

**Meeting Minutes**

**Purpose**

To keep our public informed.

**Agenda**

What we are doing

What we will be doing

What should we be doing (public feedback)

**I. CURRENT Activities Update:**

**Technology Refresh:**

DHIN continues working through the technology refresh with Mirth results for replacement of interfaces from DHIN to EHRs currently in use by practices. There has been a lot of progress; 85% of all result types are either live or fully tested, queued and ready to go live.

STI is the first EHR with 100% Mirth Result types and practices coming through DHIN and no longer dependent on Medicity. A busy schedule; our expectation is that by the end of next week we will be fully converted over to Mirth Results. During the final week of June, we will be addressing any issues before our contract with Medicity expires.

DHIN has had some performance issues with Mirth. In the last week there have been delays in results making it through the system into EHRs. We are working with vendors to ensure the issue is an isolated problem.

A major development since last month has been the replacement of our CHR. MEDfx has fallen behind which means there would be no CHR in place before our contract with Medicity expires. An alternative solution, but not ideal, would be CHR Lite; a limited version of CHR based on Mirth Results capability. However, Medicity came to us with an attractive, short-term extension on our current contract.

The offer is very affordable and we would be extending our contract just for the CHR, not to include interfaces to EMRs. The extension would be through December 2018 with an option to extend for another three months, taking us to March 2019.

It was a very difficult decision to terminate our contract with MEDfx and go with Audacious Inquiry (Ai). Ai was a very close second to MEDfx during our selection process. Though it was difficult, we felt it was better to switch vendors now rather than later. DHIN/Ai are working towards going live on the new CHR by late December. Replacement of the clinical inbox will be late March 2019.

#### Consumer Engagement Solutions

DHIN is promoting a community patient portal by sending mailers to 60,000 households state-wide.

We have also executed a contract with Vynca for the implementation of DMOST. A state wide registry, passed by legislation for end of life orders. DHIN will be working with the Academy of Medicine on training plans for end users. Patients will engage in the system; but also have the option of rescinding at any time.

#### Public Health

We continue working with Public Health to display immunizations in the PHR; along with enabling users to print a copy of their immunization records from within the PHR.

## **II. Planned Activities Update:**

DHIN continues partnering with the State on work supported by the SIM Grant. Payers have agreed on the quality measures and the best way to present the information to providers and when, if at all, will this be made accessible to public. We want to ensure transparency and quality enabling patients the responsibility for their own health.

The state of Delaware established an advisory group for spending and quality benchmarks in addition to determining between two and five quality measures to factor in on the work with the Scorecard. The Provider Scorecard's final release is scheduled for June 2019 and will include a full year of claims data.

DHIN has also been working on a Proof of Concept to evaluate suitability of DHINs current platform and architecture. We have demonstrated the ability to take files in the format that we will receive from payers and ingest them into our platform; and the ability to use analytical tools to query the combined clinical and claims data sets to answer questions that neither set alone would be able to answer.

The implementation of Healthcare Claims Data Base (HCDB), a major piece of the SIMs Grant has fallen to DHIN. We have received data from Medicare, Highmark, CVS Caremark, Humana and Express Scripts. However, until funding issues are resolved, DHINs Board of Directors have instructed us not to spend any money

unless the state is prepared to back this effort. We have been notified that funding is available through the SIMs Grant which ends on January 31, 2019.

In addition, with the help of the Medical Society and Senator Townsend the Primary Care Act bill was passed to address inequalities in primary care reimbursement.

DHIN will be hosting a Leadership Summit at the Virden Center, in Lewes on Thursday, June 14<sup>th</sup>. If you are interested, please sign up by reaching out to [ali.charowsky@dhin.org](mailto:ali.charowsky@dhin.org). Shuttle service from both Christiana and Bayhealth will be provided.

**III. Comments:**

None

**Next Town Hall is scheduled for July 11, 2018 @ 11:00 a.m.**