

**Delaware Health Information Network**  
**Town Hall**  
**Wednesday, December 6, 2017**  
**11:00 a.m. – 12:00 p.m.**

Conference Room  
107 Wolf Creek Boulevard  
Suite 2  
Dover, DE 19901

**Meeting Minutes**

**Purpose**

To keep our public informed.

**Agenda**

What we are doing

What we will be doing

What should we be doing (public feedback)

**I. CURRENT Activities Update:**

DHIN would like to welcome new employees: Ashley Green, Technical Support Specialist; Jeff Reger, Privacy & Security Compliance Officer; and Randy Wise, Jr. Program Manager will begin in January. Along with DHIN's new faces, we will be moving to a larger location at the end of FY18.

DHIN continues working through the technology refresh. Using Mirth Results has enabled us to replicate all functionality that we currently rely on Medicity for. Currently 44 practices are live, using Greenway, STI and Areta – all representing 147 providers. DHIN continues to actively work with Epic and Allscripts; and in various stages of discovery with Cerner, eClinical, Connexin, and Gems. The volume is daunting and we will be working through June 2018 to implement the change to Mirth Results Delivery.

In addition, DHIN is also working on the replacement of the Community Health Record (CHR). Moving 10 years of historical data out of the Medicity storage and hosting environment into a new platform – Amazon GovCloud. Work is currently under way and going well as we replace the front end with MEDfx which will be providing an intuitive work flow that we did not have with Medicity.

DHIN continues promoting the Personal Health Record (PHR) Portal and companion solution providing consumers with new data. We are working with Public Health and their vendor in identity matching. If all goes well, we will be live by the end of December with the ability to view immunization from within the PHR; by Spring/Summer 2018, we will be able to download and print immunization records meeting the states required format. Our goal with

launching the patient portal/personal health record is for the consumer to view the same data as their provider with a single log in at a single location.

DHIN also continues working on our marketing campaign using billboards, radio and T.V. to ensure the general public is more aware of DHIN. In addition, DHIN will be advertised during the new Star Wars movie over a two-week period running a 30 second trailer. Focusing on community awareness, we are in the process of developing a state-wide mailer to promote the PHR and Health Check alert.

DHIN invites all stakeholders to view our updated web-site at [www.dhin.org](http://www.dhin.org). The makeover has streamlined its content making it easier for users.

The technology is in place for DMOST, a state wide registry, passed by legislation for end of life orders. The technical solution serves as the back bone for additional registries, such as advanced directives The registry would be available for providers through the continuum.

**Data Senders:**

Infinity Diagnostic, Natera, Limestone MRI and Clinical Gateway are currently in production.

DHIN is in the process of the ongoing implementation and deployment of new consumer facing products. Health Check Connect, a patient portal and PHR, is available at no charge to all Delawareans to access to their personal health records (PHR). Bringing over 10 years of historical data from Medicity's host center and making it available.

In addition, Health Check Alert, a companion tool will allow consumers to receive text notifications when data on them has been received or when someone has viewed their records.

**II. Planned Activities Update:**

DHIN continues working the Health Care Claims Data Base (HCBDB). The final regulation for the Data Collection was published on October 1, 2017; and will enable us to negotiate data sharing. In parallel, we are promulgating a Data Access Regulation which addresses the issues of the circumstances that the data will be released from the requester. The regulation was released for publication on November 15<sup>th</sup> and will be open for public comments through January 16, 2018. We anticipate publication in the March/April timeframe; and it will be May/June before data is available for query.

Two Telehealth providers, MDLIVE and American Well (CCHS) continue sending ADTs and populating the Event Notification System (ENS). We anticipate CCDs will be available in the CHR in late November or early December.

DHIN has submitted an application to CMS for Medicare data under the state agency program which will entail very restricted uses. As a SIM state, one advantage is that we should get data during grant at no charge.

### **Delaware Health Claims Data Base (HHCD)**

There is still some concern regarding the provider adoption of the Provider Scorecard; we will continue to discuss the future of the scorecard. Payers have agreed on the quality measures and the best way to present the information to providers and when, if at all, will this be made accessible to public. We want to ensure transparency and quality enabling patients the responsibility for their own health.

### **II. Public Comment:**

**Q:** Yrene Waldron, DHCFA: Is there a goal date for full implementation of the DMOST project?

**A:** As of today, we are not sure; full implementation could be in a few days and/or a few weeks.

**Q:** Can consumers obtain data on themselves?

**A:** Consumers can receive their data; however, they would need to set up an account. All consumers are encouraged to go to: [mydhinphr.com](http://mydhinphr.com) to establish credentials.

**Q:** How would I obtain health records for an elderly parent? Do I need to get a Power of Attorney?

**A:** You can enroll an elderly parent on their behalf. By going to the web-site, you will be able to set up their account and designate surrogates to access the account. It is suggested to enroll the patient and assign yourself as a Proxy. A Proxy will only be able to view the patient's data. If there are any issues or you hit a roadblock, please let the DHIN office know.

**Next Town Hall is scheduled January 10th @ 11:00 a.m.**