The DHIN Dialogue December 2017

A Newsletter from the Delaware Health Information Network



DHIN's Digital Milestone

New Year, New Website

As we bid farewell to 2017, Delaware Health Information Network (DHIN) greets the New Year with a new look to DHIN.org.

Together with partners Spotlight Web Design and Two Rider Design, the DHIN team evaluated industry websites from across the country, taking into account best practices in user experience and web design, as well as feedback from our visitors.

The result is a sleeker, more sophisticated DHIN.org, featuring streamlined

navigation, refreshed content and improved user experience.

Pay a visit to DHIN.org and let us know what you think!

ICYMI: Healthcare Claims Database

The refreshed DHIN.org features a section specific to Delaware's Healthcare Claims Database. The Delaware General Assembly passed legislation in FY16 authorizing DHIN to develop a healthcare claims database, with the goal of facilitating data driven, evidence-based improvements in access, quality and cost of healthcare and to promote and improve the public health through increased transparency of accurate claims data and information.

DHIN's work to develop this statewide database moves forward with the latest document open for public comment: the <u>Data Access Regulation</u>. Please note that this regulation appears in the December Register and any public comment is welcomed through January 16, 2018 via <u>info@dhin.org</u>.



<u>Click here</u> to see Former Governor Markell sign the HCCD legislation into law.

New and Noteworthy



Data doesn't stop at the Delaware Memorial Bridge! Through DHIN's partnership with southern New Jersey health information exchange **NJSHINE**, we receive an electronic notification when a Delaware resident has been admitted, discharged or transferred from a healthcare facility participating with NJSHINE and provide the same information, in return, to NJSHINE for New Jersey patients.

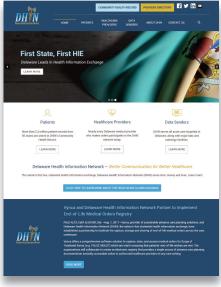
Tech Tips

For answers to commonly asked questions or technical problems, be sure to visit our <u>Tech Tips</u> page on the DHIN website, under Resources. Included are links to commonly viewed instructional videos, which may help you solve occasional Community Health Record challenges. As always, please feel free to call our Service Desk during business hours at (302) 480-1770.

> Staying Social Like. Follow. Tweet. Share. Connect with DHIN.



5,000+ followers and growing!



New Partnership Inked



Newark-based **Danio Diary** is the newest organization to collaborate with DHIN, leveraging the personal health record, Health Check Connect, for its care network application. As recently outlined in the News Journal, Danio Diary allows a patient's loved ones to receive updates about his or her medical treatment in real time.

DHIN Chief Operating Officer Randy Farmer highlighted the partnership as an example of Delaware's entrepreneurial community collaborating to solve a challenge – namely, connecting patients with their healthcare information. Initially, DHIN and Danio will work together in a cross-promotional relationship, helping to broaden awareness of each other's products and services among their respective stakeholders.

Look for additional updates on DHIN's partnership with Danio Diary and others in upcoming issues of the DHIN Dialogue.

DHIN Team Expands

With new projects and added responsibilities in the works, DHIN's team continues to grow.



Recently, we've welcomed **Jeff Reger** as Privacy and Security Compliance Manager. Jeff, who is based in Jacksonville, Florida, joins DHIN from a systems development role with Ericsson and nearly two decades of independent IT consulting. He holds a

master's in Computer Science/Information Security.



DHIN's newest member is **Brooke Clogg**, whose first day at DHIN was on December 18th! With experience on the provider side as an EHR specialist with Nanticoke, Brooke will be a great addition to the DHIN Service Desk.

Welcome aboard!

Getting in Touch: DHIN Relationship Managers

Ed Seaton

Hospitals: Nemours and St. Francis (and any practice related to the hospital)

Practices: Wilmington, Elsmere, Newport, Hockessin, Greenville; West Chester and Philadelphia, Pennsylvania ed.seaton@dhin.org

Eddie Armor

Hospitals: Christiana Care and Union (and any practices related to the hospital) Practices: Newark, Elkton, North East, Perryville, Rising Sun and Havre de Grace, Maryland; West Grove, Jennersville, Oxford, Landenberg and Kennett Square, Pennsylvania eddie.armor@dhin.org

Garrett Murawski

Hospitals: Bayhealth and PRMC (and any practice related to the hospital) State of Delaware: Organizations and departments Practices: New Castle, Bear, Delaware City, Middletown through Milford; Chesapeake City, Earleville, Cecilton, Chestertown and Warwick, Maryland garrett.murawski@dhin.org

Michael MacDonald

Hospitals: Beebe, Atlantic General, Nanticoke (and any practice related to the hospital) Practices: Sussex County michael.macdonald@dhin.org

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Better Communication for Better Healthcare

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