

The DHIN Dialogue

April 2016

A Newsletter from the Delaware Health Information Network



DHIN Develops Mobile Messaging System

Consumers to Receive Alerts About Their Healthcare Information



Further strengthening the collaboration between patients and their healthcare providers, the Delaware Health Information Network (DHIN) will launch a mobile messaging system for consumers. Developed in partnership with mPulse Mobile, the two-way messaging solution will alert consumers via text message when medical results have been delivered to their healthcare teams and when their medical records have been accessed by third-party parties.

“When consumers are active participants in their care, outcomes are better and costs are lower,” explains Randy Farmer, DHIN Chief Operating Officer. “DHIN creates value for its customers through leveraging technology to improve speed and quality of care, and mPulse Mobile is the ideal partner to assist us in more efficiently and effectively engaging consumers in their health.”

Learn more about mPulse Mobile [here](#). We look forward to sharing details about mobile messaging and DHIN’s other consumer engagement tools in upcoming issues of the DHIN Dialogue.

EMR Integration: Good for Practices, Good for Patients

DHIN is pleased to announce that we have executed a contract to certify our 26th EMR, EyeMD. Of EMRs available for integration, more than 65% of these are now certified with DHIN.

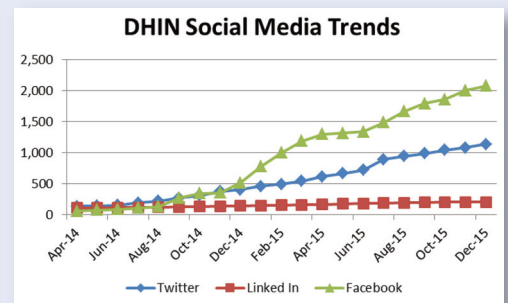


With literally hundreds of EMRs on the market, integration is critical, explains DHIN’s Director of Provider Relations, Lakeisha Moore. “Establishing access to the Community Health Record through a practice’s existing EMR improves workflow by saving time calling up results and delivers a more complete healthcare record at a glance.”

Questions about your EMR’s certification status? Contact our Help Desk during business hours at (302) 480-1770.

DHIN on the Move

DHIN’s sign-off rate clocked in at an impressive 96% percent last month, topping the 2015-2016 numbers reported earlier this year. Thanks to our hardworking Relationship Managers and support staff members for their focus on bringing new practices into DHIN.



Mail Call



Practices which experienced challenges as a result of last fall’s Community Health Record upgrade will soon receive a communication from DHIN’s technology partner, Medicity. A copy is available [here](#).

DHIN CEO Recognized



The [Most Powerful Women in Healthcare IT](#) roster includes one woman close to home - DHIN’s own Jan Lee, MD! The annual competition recognizes leaders

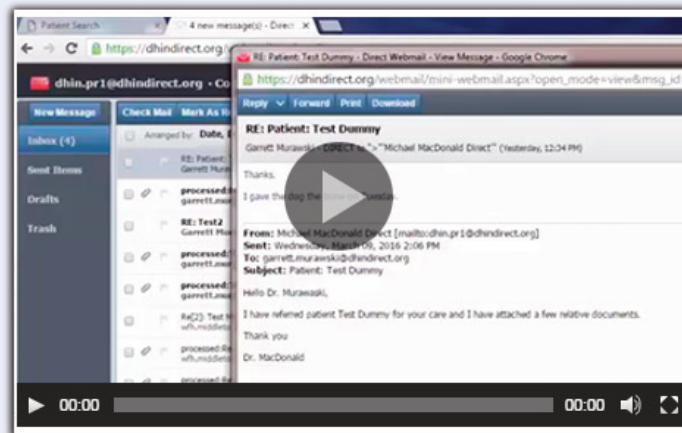
in several healthcare IT categories and seeks to increase the number of women who hold these positions nationwide. Dr. Lee will join fellow honorees at a ceremony in Boston on May 12th. Congratulations!

Direct to Docs, Free of Charge!

For practices looking for a Direct solution, DHIN offers a statewide Health Information Service Provider (HISP) to safely and securely Direct message other providers through HIPAA-compliant, certified technology.

And, as an added benefit, DHIN Direct users will be listed in and have access to DHIN's provider directory for Direct email addresses, saving your office staff time tracking down secure addresses.

DHIN is offering a free trial period lasting through June 30, 2018. Please contact your DHIN Relationship Manager for details on this low-cost, turnkey solution that can help your practice meet MU2 requirements.



[View Video](#)

Another Milestone for DHIN; Another Benefit for Consumers

Maryland's PRMC Newest Out-of-State Sender

Adding another rung to the ladder to a complete medical record for Delaware patients, the Delaware Health Information Network (DHIN) welcomes Peninsula Regional Medical Center as a data sender. As the second out-of-state data sender, Peninsula Regional Medical Center (PRMC) will provide results and reports from each visit a Delaware patient makes to the Salisbury-based health system.

“This is an important milestone for Southern Delaware’s patients and healthcare practitioners,” said Dr. Jan Lee, DHIN CEO. “The addition of PRMC to Delaware Health Information Network’s roster of data senders helps build a more complete health history for Delaware patients and supports their Delaware medical teams in making decisions about their care.”

Three Maryland-based hospitals - Atlantic General, PRMC and Union - currently send clinical results through to DHIN to DHIN enrolled providers as well as admission, discharge and transfer summaries (ADTs). The other 41 Maryland hospitals deliver ADTs on Delaware residents who are treated at Maryland hospitals so that these encounters are available in DHIN's community health record.

PRMC takes data exchange a step further, joining Union, Atlantic General, all Delaware acute care hospitals and major private laboratory and radiology firms in sharing test results and transcribed notes with patients' Delaware-based healthcare teams.



Tech Tips

For answers to commonly asked questions or technical problems, be sure to visit our [Tech Tips](#) page on the DHIN website, under Resources. Included are links to commonly viewed instructional videos, which may help you solve occasional Community Health Record challenges. As always, please feel free to call our Help Desk during business hours at (302) 480-1770.



Have Something to Say?

Share it with DHIN! We'd like to hear from you about what's happening at your practices - the good and the challenging! Of particular interest, given current events: your experiences meeting MU2 requirements; preparing for MU3; navigating the Community Health Record, etc. Tell us your story at helpdesk@dhin.org with "DHIN Newsletter" in the subject line.

Getting in Touch

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Staying Social

Like. Follow. Tweet. Share. **Connect with DHIN.**



Like our enrollment numbers, DHIN's social media presence is growing! In fact, we aren't aware of another HIE with as much of a following on Facebook - thanks to all those who have "liked" us!