Uninstalling – Step 1: Click "Start" and Go to the "Control Panel."



Step 2: Once in the "Control Panel" Find the "Programs" section and click on "Uninstall a Program."



Step 3: Find the **"Auto Print"** Program in the list of Programs. Click on **"Auto Print"** and then Right Click to **"Uninstall"** or select **"Uninstall"** at the top of the page (see red circle).

Control Panel +	Programs							- ↓	Search Programs and Featur	res 🔎
Control Panel Home	Uninstall or change a program									
View installed updates	To uninstall a program, select it from the list a	and then a	lick Uninstall	Change or Repair						
Turn Windows features on or	To uninstall a program, select it from the list and then click onlinstall, Change, or Repair.									
off	Organize Uninstall Olange Renair						··· • 🔊			
Install a program from the	engenne ennaten ennige nepen									
network	Name		Publisher		Installed On	Size	Version			^
	Adobe Flash Player 18 NPAPI		Adobe Syste	ms Incorporated	8/12/2015	8.85 MB	18.0.0.232			
	Adobe Flash Player 18 ActiveX		Adobe Syste	ms Incorporated	8/12/2015	8.30 MB	18.0.0.232			
	Citrix Online Launcher		Citrix		8/4/2015	302 KB	1.0.335			
	Cisco WebEx Meetings		Cisco WebEx	LLC	7/13/2015					
	Mozilla Firefox 37.0.2 (x86 en-US)		Mozilla		7/6/2015	83.4 MB	37.0.2			
	🕌 Java 8 Update 40		Oracle Corpo	oration	4/9/2015	76.9 MB	8.0.400			
	Adobe Connect 9 Add-in		Adobe Syste	ms Incorporated	2/24/2015		11,9,972,8			E
	Microsoft .NET Framework 4.5.2		Microsoft Co	orporation	2/5/2015	38.8 MB	4.5.51209			
	Microsoft Lync Web App Plug-in		Microsoft Co	orporation	1/15/2015	23.3 MB	15.8.8945.0			
	Adobe Reader XI (11.0.09)		Adobe Syste	ms Incorporated	11/18/2014	183 MB	11.0.09			
	VNC Enterprise Edition E4.6.3		RealVNC Ltd		10/2/2014	5.43 MB	E4.6.3			
	Microsoft Office Professional Plus 2010		Microsoft Co	orporation	9/16/2014		14.0.7015.1000			
	Kaspersky Endpoint Security 10 for Windows		Kaspersky La	b	8/7/2014	289 MB	10.2.1.23			
	Microsoft Visual C++ 2010 x86 Redistributable - 10.0		Microsoft Co	orporation	7/30/2014	11.1 MB	10.0.40219			
	Skype [™] 6.18		Skype Techn	ologies S.A.	7/23/2014	25.9 MB	6.18.105			
	Coogle Chrome		Google, Inc.		4/29/2014	37.0 MB	65.205.49283			
	AutoPrint	Uninct			4/29/2014	2.62 MB	5.0.51373			
	Mozilla Maintenance Service	oninst	an		4/29/2014	225 KB	29.0			
	Symantec Encryption Desktop	Change	e e	orporation	3/25/2014	127 MB	10.3.2.15238			
	Microsoft Visual C++ 2005 Redistributable	Repair		orporation	3/14/2014	428 KB	8.0.56336			
	MSXML 4.0 SP2 (KB973688)		Microsoft Co	orporation	12/25/2013	1.33 MB	4.20.9876.0			
	MSXML 4.0 SP2 (KB954430)		Microsoft Co	orporation	12/25/2013	1.27 MB	4.20.9870.0			
	CutePDF Professional 3.7 (Evaluation)		Acro Softwar	re Inc.	11/25/2013	9.54 MB				
	CutePDF Writer 3.0		CutePDF.cor	n	11/25/2013		3.0			
	NonicWALL SSL-VPN NetExtender		SonicWALL,	Inc.	11/14/2013		4.0.138			-
	Medicity, Inc. Product version: 5.0.5 Help link: http:	1373 ://www.m	s nedicity.c	upport link: http://v Size: 2.62 MB	www.medicity.co	m				
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Step 4: After following the prompts, the old **"Auto Print"** program will be uninstalled.

Reinstalling DHIN Auto Print

Step 1: To install the new DHIN "**Auto Print**," log into the DHIN community health record.

*Please note, in order to install the auto print through the DHIN community health record website, you must have administrator access in DHIN and be able to download programs to your local computer.

Instructions on Uninstalling and Reinstalling DHIN Auto Print

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Delaware Health Information Network	tter Healthcare
DHIN helps you with meet Meaningful Use. Ask your DHIN RM for more information.	
Community Health Record	📑 Support
Welcome to the Community Health Record, a safe, secure and reliable health information of by the Delaware Health Information Network. The nation's first live statewide HIE, today it Delaware's acute care hospitals and nearly all ordering physicians, making more than 14 r	exchange provided t serves 100% of million deliveries of Community Health Record User
patient results each year. Username X	Help Desk (302) 480-1770 <u>helpdesk@dhin.org</u>
Password	
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Step 2: After logging in, click on your name in the top right corner. Click **"Download Auto Print Client."**



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Step 3: Click on "Run" to run the "Auto Print" Program.

Attos://dhincertpa.medicity.com/ProAccess/PatientSearch	Q → A C A Patient Search	×		 合☆跪
DHIN Community Health Record			Lakeisha Moore ▼	00 00 00
			1 Results Inbox	
	Patient Search			
	Enter Name, MRN, SSN or DOB			
	Search			
lune				,
DHIN			Powered by MEDICITY**	
Do you want to run or save AutoPrint.r	si (1.71 MB) from dhincertpa.medicity.com?	Run Save	Cancel X	
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*If you receive a warning message, click on "Actions" and "More Options" to "Run" the Auto Print Program.



Step 4: Follow the prompts and the new Auto Print program will be downloaded.

https://dhincertpa.medicity.com/ProAccess/PatientSearch	P ≠ ≧ C Patient Search × Patient Search × https://discontra medicity.com/ProAccess/Patients	entSearch
DHIN Community Health Record	rtcps// unincertpartieurcity.com/ Providess/Pac	Lakeisha Moore▼
		1 Results Inbox
	H AutoPrint	
	Welcome to the AutoPrint Setup Wizard	
	The installer will guide you through the steps required to install AutoPrint on your computer.	
(192)	WARNING: This computer program is protected by copyright law and international treates. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be protected to the maximum orderic possible under the law.	
DHŤN	Cancel < Back Next >	Powerd by K MEDICITY*
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Step 5: Once you have completed the download of the new DHIN Auto Print, click on "Start" and "Auto Print." A box should pop up asking you for a new User Name, Password and Pin. Please reach out to the DHIN Helpdesk or your DHIN Provider Relationship Manager to get your correct Auto Print username, password, and pin number. The DHIN Helpdesk can be reached at 302-480-1770 or helpdesk@dhin.org.

Recycle	AutoPrint X		
Adot	Activate AutoPrint 22 User Name: Password:		
Skyp	PIN:		
Wink	Update Print Summary: Off Print Now Save Cancel		
SonicWALL	Google Chrome		
DHIN AutoPrint	Install Microsof		
VPN Client	SBS_LOGNL		
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